Eligibility Inquiry and Response Companion Guide

Blue Cross and Blue Shield of Louisiana's

Eligibility Inquiry and Response Companion Guide

This companion guide was developed by Blue Cross and Blue Shield of Louisiana (BCBSLA) to be used in conjunction with 5010 ASC X12N 270/271 (005010X279A1) Eligibility Benefit Inquiry and Response Implementation Guide (IG) (a.k.a. TR3).

To use your manual, first familiarize yourself with the table of contents, which will direct you to the information you need.

This guide is available online at www.BCBSLA.com/providers >Electronic Services >Companion Guides.

If you have questions about the information in this guide, you may send an email to EDIServices@bcbsla.com.

Please Note:

This guide contains general instructions. It is provided for informational purposes only. Every effort has been made to print accurate, current information. Errors or omissions, if any, are inadvertent.

This document is for clarification purposes only and is intended to assist in the submission of eligibility and inquiry requests with BCBSLA. It is not intended to in any way exceed those requirements or usage of data expressed in the IG/TR3.

BCBSLA 270/271 process complies with the CORE phase I and II requirements mandated on January 1, 2013.

Contact Information

EDI Customer Service and Technical Assistance

All questions related to EDI transactions should be directed to EDI Services. Customer and technical support is provided during our normal business hours of Monday-Friday, 8:30 a.m. to 4:30 p.m. Central Standard Time (CST). Holiday and other unexpected closures will be communicated through iLinkBlue and on the EDI Services voicemail message.

Phone: 1-800-216-2583

Email Address: EDIServices@bcbsla.com

Fax: (225) 298-2945

Mailing Address: BCBSLA – EDI Services
                                P.O. Box 98029
                                Baton Rouge, LA 70898-9029

Provider Services

For questions **unrelated to the electronic exchange or connectivity**, the following units are available for other support services:

Support Unit	Phone Number
Customer Care Center	1-800-922-8866
Federal Employee Program (FEP)	1-800-272-3029
BlueCard® (Out of Area)	1-800-676-2583
BCBSLA Authorizations 8 a.m. - 5 p.m.	1-800-523-6435
BCBSLA Authorizations 5 p.m. - 8 a.m.	1-888-809-2698
Network Administration	1-800-716-2299
• For questions regarding provider contracts	Option 1
• For questions regarding credentialing/recredentialing	Option 2
• For questions regarding your provider file data	Option 3
• For questions regarding provider relations	Option 4
• For questions regarding administrative representative setup	Option 5

Applicable Websites/emails

EDI Clearinghouse Support Email address: EDIServices@bcbsla.com
BCBSLA Provider Page: www.BCBSLA.com/providers
EDI Clearinghouse Documentation: www.BCBSLA.com/providers >Electronic Services

Disclosure Statement

Eligibility benefits to which a member is entitled are limited to those in the member's contract/certificate in effect at the time services are performed, and as interpreted by BCBSLA. The information obtained from the 270/271 transaction, including verification of eligibility and coverage, shall not constitute an assurance or guarantee of coverage or payment. Final benefit adjudication is subject to and conditioned on the terms of the member contract/certificate, including, without limitation, eligibility, waiting periods, exclusions, medical waivers or riders, deductibles, coinsurance, copayments, coordination of benefits, or other contract limitations, and/or determinations of medical necessity, which may not be shown here. Benefits for care received from non-network providers and/or for care not authorized by BCBSLA, where required, will be subject to non-network benefits, if applicable.

BCBSLA is committed to maintaining the integrity and security of healthcare data in accordance with applicable state and federal laws and regulations.

The information in this document is subject to change and updates will be posted online at www.BCBSLA.com/providers >Electronic Services >Companion Guides.

Table of Contents

General Information

The Health Insurance Portability and Accountability Act of 1996 (HIPAA), Public Law 104-191, included administrative simplification provisions that required all health insurance payers (including but not limited to BCBSLA) and all covered entities to adopt national standards for electronic health care transactions, code sets, unique health identifiers and security. The 270/271 transaction set has been named under 45 CFR 162 as the Electronic Data Interchange (EDI) standard for Health Care Eligibility Benefit/Inquiry/Response.

Scope

All clients exchanging the 270/271 transactions must utilize currently mandated version of the X12 IG/TR3: 5010 ASC X12N 270/271 (005010X279A1), Eligibility Benefit Inquiry and Response and the ASC X12 999, Acknowledgement for Health Care. Both TR3s can be purchased from the Washington Publishing Company.

Providers, clearinghouses and/or third party vendors, herein referred to as "trading partners," should use the BCBSLA companion guide to supplement the X12 guides. Our companion guide will provide clarification on BCBSLA requirements of situational data elements and segments that must be used as well as those that do not apply to BCBSLA. This companion guide is within the framework of the ASC X12 adopted for use under HIPAA and is not intended to contradict or exceed the X12 requirements.

In addition, this document contains detailed information regarding the set-up process, BCBSLA contact information, accepted communications, reports and more. Therefore, this document should be used by technical and business resources involved in the 270/271 process exchange with BCBSLA.

To maintain accuracy of our 270/271 Companion Guide, periodic updates are posted online at www.BCBSLA.com/providers >Electronic Services >Companion Guides.

Overview

The 270 is the inbound eligibility request transaction sent from the trading partner to BCBSLA to request benefits. The 271 is the outbound eligibility response transaction sent from BCBSLA to the trading partner as a response to their request. BCBSLA allows the submission of real time and batch transactions.

Real time transactions are submitted individually (single 270 request), the trading partner remains connected until the 270 is processed and the corresponding output is provided back to the trading partner within 20 seconds.

Batch transactions are an accumulation of 270 transactions for many members/patients. Once accumulated, the trading partner connects to BCBSLA and the "batch transactions" are dropped off for processing.

BCBSLA does not charge a fee to exchange transactions electronically.

All transactions received (real time and batch) are subjected to:

- **HIPAA validation levels 1-4:**

    Level 1 – Integrity testing: general testing of the X12 syntax and rules.

    Level 2 – Requirement testing: HIPAA implementation guide's specific requirements.

    Level 3 – Balancing: testing for balanced amount fields, etc.

    Level 4 – Situation testing: testing of specific segment situations (if A occurs then B is required).

- **BCBSLA business specific testing:**

    Member Contract Number

    Member First and Last Name

    Member Date of Birth

When the 270 passes HIPAA validation and BCBSLA business specific testing:
An "accepted" 999 acknowledgement is created and returned to the trading partner along with the corresponding 271 eligibility response.

When the 270 fails HIPAA validation:
A HIPAA validation report is returned along with a "rejected" 999 to the trading partner.

When the 270 fails BCBSLA business rules:
A rejected 999 report will be returned.

References

ASC X12 Version 5010A1 Implementation Guides:
All transactions are defined in the American National Standards Institute (ASC) ASC X12 which are published and can be purchased from the Washington Publishing Company website: www.wpc-edi.com.

CAQH/CORE Operating Rules:
Information regarding operating rules including but not limited to Phase I and II federally mandated via final rule can be viewed at the CAQH website: www.caqh.org/CORE_operat rules.php.

Additional Information

Submitters must have internet (HTTPS) connection capability to exchange 270/271 transactions with BCBSLA.

BCBSLA complies with all applicable state and federal laws and regulations regarding the privacy, security and exchange of healthcare data. Trading partners and their business associates are expected to use and disclose protected health information according to provisions set forth in federal regulations.

Getting Started

Working with BCBSLA

Trading partners exchanging 270/271 transactions with BCBSLA may do so 24 hours a day, 7 days a week. The system will be periodically unavailable for scheduled maintenance and updates outside of normal business hours. Though BCBSLA strives to have the systems available 24 hours a day, 7 days a week, uninterrupted service is not guaranteed.

We provide both email and telephone support to our clients during our normal business hours, which are Monday – Friday, 8:30 a.m. to 4:30 p.m. CST. Exceptions are made for holidays and emergency closures.

Trading Partner Registration

Trading partner registration is required in order to exchange 270/271 transactions. Below is a general overview of the set-up process for trading partners who wish to exchange transactions directly with BCBSLA.

Step	Action
1	EDI Enrollment Sign and return two original copies of the Electronic Trading Partner Agreement (TPA) and one copy of the EDI Transaction Addendum. You can download a copy of the Electronic Trading Partner Agreement Packet online at www.BCBSLA.com/providers >Electronic Services >Clearinghouse Services.
2	Production Submitter ID and Password Assigned Because the 270 is an inquiry transaction and to eliminate unnecessary administrative expenses, upon receipt of the completed TPA, BCBSLA support staff will issue a production submitter ID and secure password. The trading partner is encouraged to independently submit 270 transactions that will provide both positive and negative results prior to activating their clients into the exchange process.
3	Notification of Submitter ID and Password The production submitter ID and secure password will be issued via secure email, to the name and email address on the Trading Partner Agreement.

Certification and Testing Overview

Neither proof of certification nor 27X testing is required by BCBSLA.

All trading partners are strongly encouraged to exchange both positive (accepted where 271 is returned) and negative (member not valid, HIPAA validation errors) transactions to ensure their processes are capable of processing both. In the event the trading partner is unable to achieve acceptance of 270 transactions independently, a certification vendor may offer services that efficiently resolve issues.

Testing with the Payer

Due to the fact that the 270 is an inquiry transaction, a decision was made to eliminate the unnecessary administrative tasks associated with the requirement for a test ID and password. Therefore, only production ID and the secure password are issued.

Trading partners are allowed to exchange production submissions during the process in which they establish connectivity with BCBSLA. Once all issues are resolved, they can begin allowing their clients to participate in the production exchange without additional changes.

Connectivity with the Payer/Communications

Process Flows:

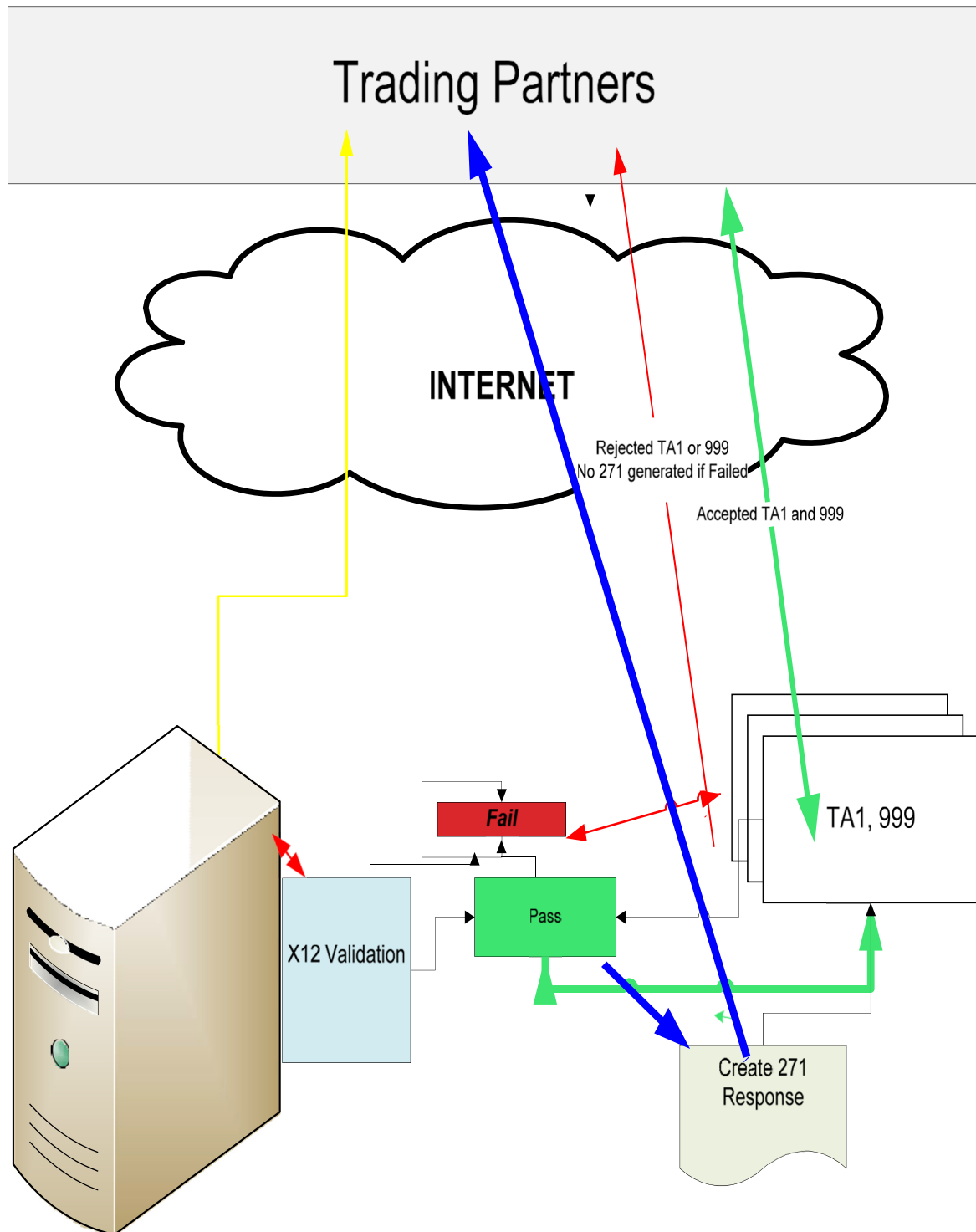To submit 270 transactions with BCBSLA, the trading partners must comply with the requirements in our high level process flows:

Figure 1 – Trading Partner Enrollment:

Step 1	Step 2	Step 3
Execute Trading Partner Agreement and mail to BCBSLA	BCBSLA executes Trading Partner Agreement	Receive trading partner ID and password and begin the exchange

Figure 2: 270/271 Process:

Transmission Administrative Procedures

Structure Requirements

Real-time transactions are submitted individually (single 270 request ST/SE); the trading partner remains connected until the 270 is processed and the corresponding output (TA1, 999 or 271) is provided back to the trading partner.

Batch transactions are an accumulation of 270 transactions for many members/patients. Once accumulated, the trading partner connects to BCBSLA and the "batch of transactions" is dropped off for processing. The corresponding output (TA1 and/or HIPAA Validation and/or 999 and/or 271 responses) are provided back to the trading partner. Responses will be returned by 6 a.m. CST[*] the following business day, if the trading partner submits the transactions to BCBSLA by 8 p.m. the previous business day.

Response Times

Real-time responses (TA1, 999 or 271) will be returned within 20 seconds.

Batch responses (TA1, 999, HIPAA validation report or 271) will be returned by 6 a.m. the following business day, if the transaction was received by 8 p.m. the previous business day.

Batch requests submitted 8:01 p.m. or after, may not receive the responses (TA1, 999 HIPAA validation report or 271) for two business days following the submission.

Re-Transmission Procedure

When a "500-internal server error" or "AAA 42 unable to respond at the current time" error is issued the transaction will not be processed and must be resubmitted when the BCBSLA server issue has been resolved.

Resubmission can be performed without changing any values since our duplicate logic only applies to claim transactions.

If you encounter issues that occur over 30 minutes, please report the issue to EDI Services. See Contact Information at the front of this guide. A support representative will investigate and provide you with instructions.

*All times are CST.

Communication Protocols

HTTP MIME Multipart

BCBSLA supports standard HTTP MIME messages. The MIME format used must be that of multipart/form-data. Responses to transactions sent in this manner will also be returned as multipart/form-data.

Header Requirements

The HTTP header requirements for MIME transactions are as follows:
- UserName (8 character max)
- ProcessingMode; accepted values are:
    - RealTime - for real time inquiries
    - Batch - for batch inquiries (either submission or pickup)
- Password (50 character max)
- PayloadType; accepted values are:
    - X12_270_Request_005010X279A1 (real-time and batch submission)
    - X12_276_Request_005010X212 (real-time and batch submission)
    - X12_005010_Request_Batch_Results_271 (batch results retrieval)
    - X12_005010_Request_Batch_Results_277 (batch results retrieval)
    - X12_TA1_RetrievalRequest_005010X231A1 (TA1 pickup batch)
    - X12_999_RetrievalRequest_005010X231A1 (999 pickup batch)
    - X12_999_SubmissionRequest_005010X231A1 (confirmation receipt)
    - X12_TA1_SubmissionRequest_005010X231A1 (confirmation receipt)
- PayloadID
    - Should conform to ISO UUID standards (described at ftp://ftp.rfceditor.org/in-notes/rfc4122.txt), with hexadecimal notation, generated using a combination of local timestamp (in milliseconds) as well as the hardware (MAC) address35, to ensure uniqueness.
- SenderID (50 character max)
- CORERuleVersion (accepted value is: 2.2.0)
- ReceiverID (50 character max)
- Payload (this contains the X12 request)
- PayloadLength (length of the X12 document, required only if ProcessingMode is batch)
- CheckSum (Checksum of the X12 document, using SHA-1; encoding is hex; required only if ProcessingMode is batch)
- TimeStamp (in the form of YYYY-MM-DDTHH:MM:SSZ; see www.w3.org/TR/xmlschema11-2/#dateTime)

Error Reporting

There are three levels of error validation involved in a BCBSLA MIME multipart transaction:

- HTTP – errors with connectivity, authorization, etc, will be reported at this level.
    - o HTTP 200 OK – no errors
    - o HTTP 202 Accepted – batch submission accepted
    - o HTTP 400 Bad Request – error with HTTP header
    - o HTTP 403 Forbidden – access denied (user id and/or password invalid)
    - o HTTP 500 Internal Server error – unexpected error during processing
- Envelope – errors regarding the structure or data included within the body of the MIME multipart message will be reported at this level in a response of type multipart/form-data.
    - o Success – no errors
    - o ProcessingModeIllegal – illegal value for ProcessingMode
    - o ProcessingModeRequired – missing ProcessingMode
    - o PayloadIDRequired – missing PayloadID
    - o UserNameRequired – missing UserName
    - o UserNameIllegal – illegal value for UserName
    - o PasswordRequired – missing Password
    - o PasswordIllegal – illegal value for Password
    - o PayloadIDRequired – missing PayloadID
    - o TimeStampIllegal – illegal value for Timestamp
    - o Timestamp Required – missing Timestamp
    - o PayloadRequired – missing Payload
    - o PayloadTypeRequired – missing PayloadType
    - o PayloadTypeIllegal – illegal value for PayloadType
    - o SenderIDRequired – missing SenderID
    - o SenderIDIllegal – illegal value for SenderID
    - o ReceiverIDRequired – missing ReceiverID
    - o ReceiverIDIllegal – illegal value for ReceiverID
    - o CORERuleVersionRequired – missing CORERuleVersion
    - o CORERuleVersionMismatch – CORERuleVersion is not supported
    - o UnAuthorized – username/password was not found
    - o ChecksumMismatched – SHA-1 checksum invalid (batch only)
- Transaction (X12) – errors regarding ANSI transaction compliancy will be returned as a MIME multipart/form-data message containing the related ANSI response data (i.e., TA1 or 999).

Real-time/Batch

All requests sent to the BCBSLA system must be submitted to the following URL:
www.bcbsla.com/realtimesubmission/realtimesubmission.aspx

Below is an example of a HTTP MIME Multipart submission:

```
POST /core/eligibility HTTP/1.1 Host: server_host:server_port Content-Length: 2408
Content-Type: multipart/form-data; boundary=XbCY
--XbCY
Content-Disposition: form-data; name="PayloadType"
X12_270_Request_005010X279A1
--XbCY
Content-Disposition: form-data; name="ProcessingMode"
RealTime
--XbCY
Content-Disposition: form-data; name="PayloadID"
e51d4fae-7dec-11d0-a765-00a0c91e6da6
--XbCY
Content-Disposition: form-data; name="TimeStamp"
2007-08-30T10:20:34Z
--XbCY
Content-Disposition: form-data; name="UserName"
hospa
--XbCY
Content-Disposition: form-data; name="Password"
8y6dt3dd2
--XbCY
Content-Disposition: form-data; name="SenderID"
HospitalA
--XbCY
Content-Disposition: form-data; name="ReceiverID"
PayerB
--XbCY
Content-Disposition: form-data; name="CORERuleVersion"
2.2.0
--XbCY
Content-Disposition: form-data; name="Payload"
<contents of file go here -- 1674 bytes long as specified above>
--XbCY—
```

Below is an example of a response:

```
HTTP/1.1 200 OK Content- Length: 2408
Content-Type: multipart/form-data; boundary=XbCY
--XbCY
Content-Disposition: form-data; name="PayloadType"
X12_271_Response_005010X279A1
--XbCY
Content-Disposition: form-data; name="ProcessingMode"
RealTime
--XbCY
Content-Disposition: form-data; name="PayloadID"
f81d4fae-7dec-11d0-a765-00a0c91e6da6
--XbCY
Content-Disposition: form-data; name="TimeStamp"
2007-08-30T10:20:34Z
--XbCY
Content-Disposition: form-data; name="SenderID"
PayerB
--XbCY
Content-Disposition: form-data; name="ReceiverID"
HospitalA
--XbCY
Content-Disposition: form-data; name="CORERuleVersion"
2.2.0
--XbCY
Content-Disposition: form-data; name="ErrorCode"
Success
--XbCY
Content-Disposition: form-data; name="ErrorMessage"
None
--XbCY
Content-Disposition: form-data; name="Payload"
<contents of file go here -- 1674 bytes long as specified above>
--XbCY--
```

SOAP + WSDL

BCBSLA also supports transactions formatted according to the Simple Object Access Protocol (SOAP) conforming to standards set forth by the Web Services Description Language (WSDL) for XML envelope formatting, submission and retrieval.

SOAP XML Schema

The XML schema definition set forth by CORE and used in BCBSLA is located at: www.caqh.org/SOAP/WSDL/CORERule2.2.0.xsd

This file contains definitions for each type of request or response accepted or sent by BCBSLA.

WSDL Information

The WDSL definition set forth by CORE and used in BCBSLA is located at: www.caqh.org/SOAP/WSDL/CORERule2.2.0.wsdl

This file conforms to the XML schema set forth in §4.4.2.1 and contains definitions for each message and transaction type accepted by BCBSLA.

SOAP Version Requirements

BCBSLA requires that all SOAP transactions conform to SOAP Version 1.2.

SOAP Error Reporting

There are three levels of error validation involved in a BCBSLA SOAP transaction:

- HTTP – errors with connectivity, authorization, etc., will be reported at this level.
  - HTTP 200 OK – no errors
  - HTTP 202 Accepted – batch submission accepted
  - HTTP 400 Bad Request – error with HTTP header
  - HTTP 403 Forbidden – access denied
  - HTTP 500 Internal Server error – unexpected error during processing

- Envelope – errors regarding the structure or data included within the body of the MIME multipart message will be reported at this level in a response of type multipart/form-data.
  - Success – no errors
  - ProcessingModeIllegal – illegal value for ProcessingMode
  - ProcessingModeRequired – missing ProcessingMode
  - PayloadIDRequired – missing PayloadID
  - UserNameRequired – missing UserName
  - UserNameIllegal – illegal value for UserName
  - PasswordRequired – missing Password
  - PasswordIllegal – illegal value for Password
  - PayloadIDRequired – missing PayloadID
  - TimeStampIllegal– illegal value for Timestamp
  - Timestamp Required – missing Timestamp
  - PayloadRequired – missing Payload
  - PayloadTypeRequired – missing PayloadType
  - PayloadTypeIllegal– illegal value for PayloadType
  - SenderIDRequired – missing SenderID
  - SenderIDIllegal – illegal value for SenderID
  - ReceiverIDRequired – missing ReceiverID
  - ReceiverIDIllegal – illegal value for ReceiverID
  - CORERuleVersionRequired – missing CORERuleVersion
  - CORERuleVersionMismatch – CORERuleVersion is not supported
  - UnAuthorized – username/password was not found
  - ChecksumMismatched – SHA-1 checksum invalid (batch only)

- Transaction (X12) – errors regarding ANSI transaction compliancy will be returned as a SOAP message containing the related ANSI response data (i.e., TA1 or 999).

Submission/Retrieval

Detailed SOAP+WSDL envelope standard for CORE Phase II Connectivity can be found at www.caqh.org/pdf/CLEAN5010/270-v5010.pdf.

Real-time/Batch

Real-time requests sent to the BCBSLA system must be submitted to the following URL: www.bcbsla.com/realtimesubmission/realtimesubmission.aspx.

SOAP Header

The WS-security username and password token (shown here with a gray background) is added to the SOAP header by the platform on which SOAP is run. The SOAP platform's web-services security extensions may be configured to insert these tokens.

Below is an example of a SOAP request:

```
POST /core/eligibility HTTP/1.1 Host: server_host:server_port
Content-Type: application/soap+xml; charset=UTF-8;action="RealTimeTransaction"

<soapenv:Envelope xmlns:soapenv="http://www.w3.org/2003/05/soap-envelope">
<soapenv:Header>
<wsse:Security
xmlns:wsse="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-wssecurity-secext-
1.0.xsd" soapenv:mustUnderstand="true">
<wsse:UsernameToken xmlns:wsu=http://docs.oasis-open.org/wss/2004/01/oasis-200401-
wsswssecurity-
utility-1.0.xsd wsu:Id="UsernameToken-21621663">
<wsse:Username>bob</wsse:Username>
<wsse:Password Type="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-
usernametoken-
profile-1.0#PasswordText">bobPW</wsse:Password>
</wsse:UsernameToken>
</wsse:Security>
</soapenv:Header>
<soapenv:Body>
<ns1:COREEnvelopeRealTimeRequest xmlns:ns1="http://www.caqh.org/SOAP/WSDL/CORERule2.2.0.xsd">
<PayloadType>X12_270_Request_005010X279A1</PayloadType>
<ProcessingMode>RealTime</ProcessingMode>
<PayloadID>f81d4fae-7dec-11d0-a765-00a0c91e6bf6</PayloadID>
<TimeStamp>2007-08-30T10:20:34Z</TimeStamp>
<SenderID>HospitalA</SenderID>
<ReceiverID>PayerB</ReceiverID>
<CORERuleVersion>2.2.0</CORERuleVersion>
<Payload><![CDATA[ISA*00* *00* *ZZ*NEHEN780 *ZZ*NEHEN003
...IEA*1*000000031]]></Payload>
</ns1:COREEnvelopeRealTimeRequest>
                     </soapenv:Body>
</soapenv:Envelope>
```

Below is an example of a SOAP response:

```
HTTP/1.1 200 OK
Content-Type: application/soap+xml;
action="http://www.caqh.org/SOAP/WSDL/CORETransactions/RealTimeTransactionResponse";ch
arset
=UTF-8

<soapenv:Envelope xmlns:soapenv="http://www.w3.org/2003/05/soap-envelope">
<soapenv:Body>
        <ns1:COREEnvelopeRealTimeResponse
        xmlns:ns1="http://www.caqh.org/SOAP/WSDL/CORERule2.2.0xsd">
                <PayloadType>X12_271_Response_005010X279A1</PayloadType>
                <ProcessingMode>RealTime</ProcessingMode>
                <PayloadID>a81d44ae-7dec-11d0-a765-00a0c91e6ba0</PayloadID>
                <TimeStamp>2007-08-30T10:20:34Z</TimeStamp>
                <SenderID>PayerB</SenderID>
                <ReceiverID>HospitalA</ReceiverID>
                <CORERuleVersion>2.2.0</CORERuleVersion>
        <Payload>< ISA*00* *00* *ZZ*NEHEN780 *ZZ*NEHEN003
        ...IEA*1*000000031></Payload>
                <ErrorCode>Success</ErrorCode>
                <ErrorMessage></ErrorMessage>
        </ns1:COREEnvelopeRealTimeResponse>
</soapenv:Body>
</soapenv:Envelope>
```

File Transfer Protocol (FTP)

The secure session options that BCBSLA has available to its clients are:

- FTPS – FTP with SSL (Implicit encryption)
- FTPS – FTP with SSL (Explicit encryption)
- SFTP – FTP over SSH

Just about any modern secure FTP client will work as long as it supports FTPS & SFTP. A list of common software packages that can be used to establish a connection is listed below. Please be aware that BCBSLA does not advocate any of these products over the others available.

Common FTP Software
FileZilla
CuteFTP
CoreFTP
Glub Tech Secure FTP
WS_FTP Professional

If you are already using a dedicated FTP client, chances are it already has secure FTP capabilities built into it so it is advised to explore that option prior to upgrading or changing to a different client program.

Configuring FTPS (Implicit port 990)

In the connection setup or properties of the connection to **MFT.BCBSLA.COM**, you will need to find the option that allows you to choose the protocol type. Choose the option that uses FTP with SSL (implicit encryption) on port **990**. To help illustrate this procedure, below is a screen capture from the CoreFTP client on how this feature appears (configuration options may vary depending on which FTP client is being used).
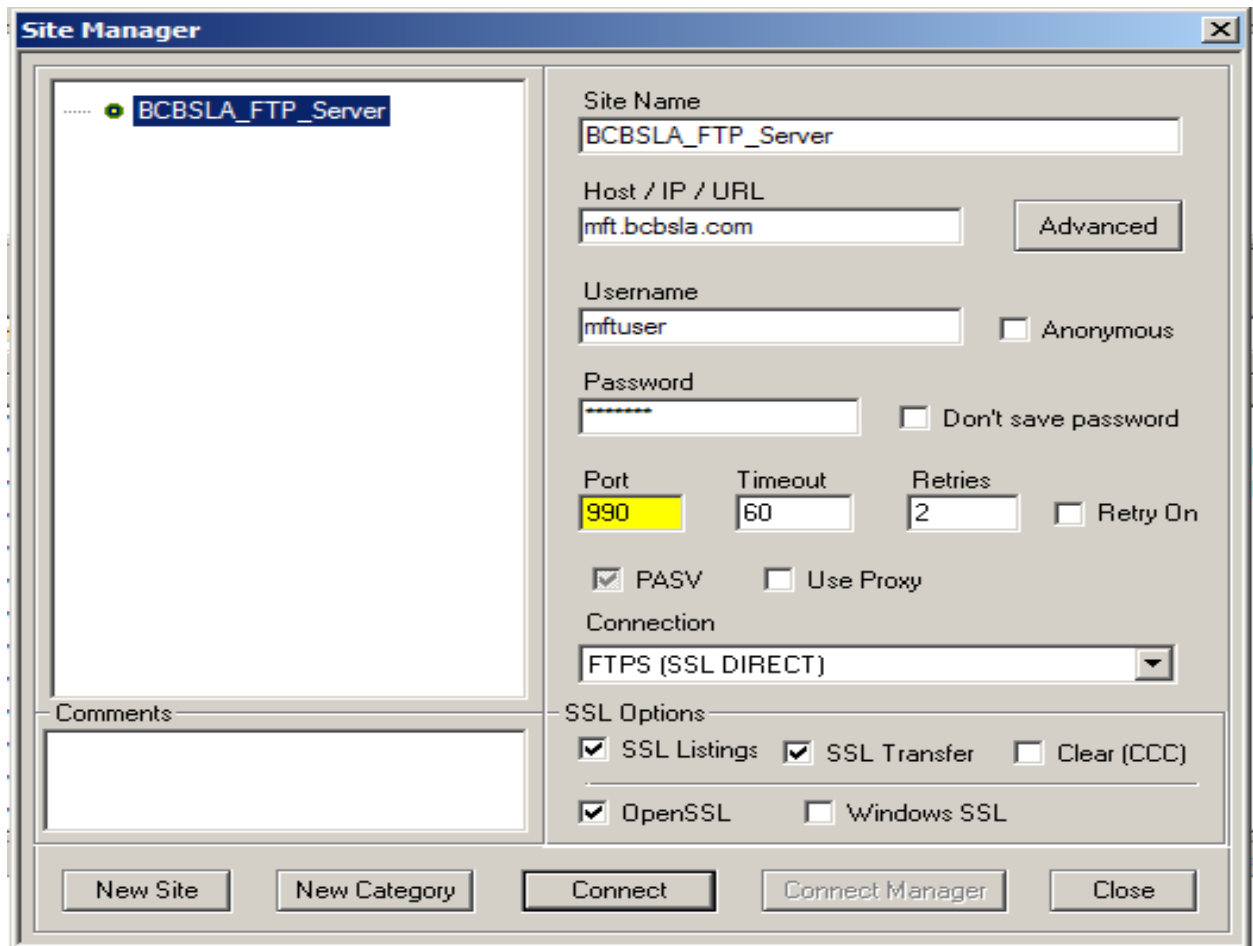
Configuring FTPS (Explicit port 10021)

In the connection setup or properties of the connection to **MFT.BCBSLA.COM**, you will need to find the option that allows you to choose the protocol type. Choose the option that uses FTP with SSL (explicit encryption) on port **10021.** To help illustrate this procedure, below is a screen capture from the CoreFTP client on how this feature appears (configuration options may vary depending on which FTP client is being used).
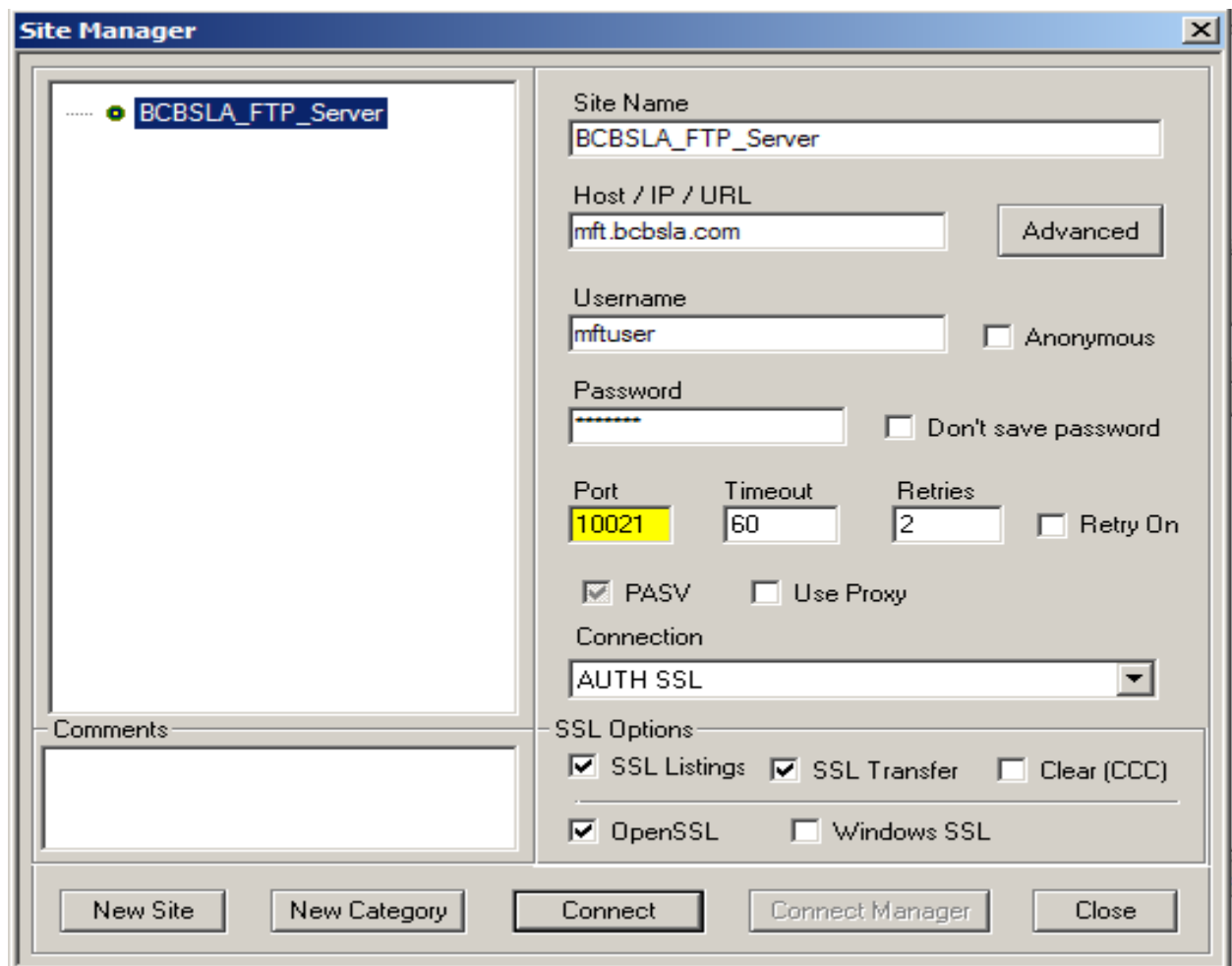
Configuring SFTP

In the connection setup or properties of the connection to **MFT.BCBSLA.COM**, you will need to find the option that allows you to choose the protocol type. Choose the option that uses SFTP using SSH on port **22**. To help illustrate this procedure, below is a screen capture from the CoreFTP client on how this feature appears (configuration options may vary depending on which FTP client is being used).
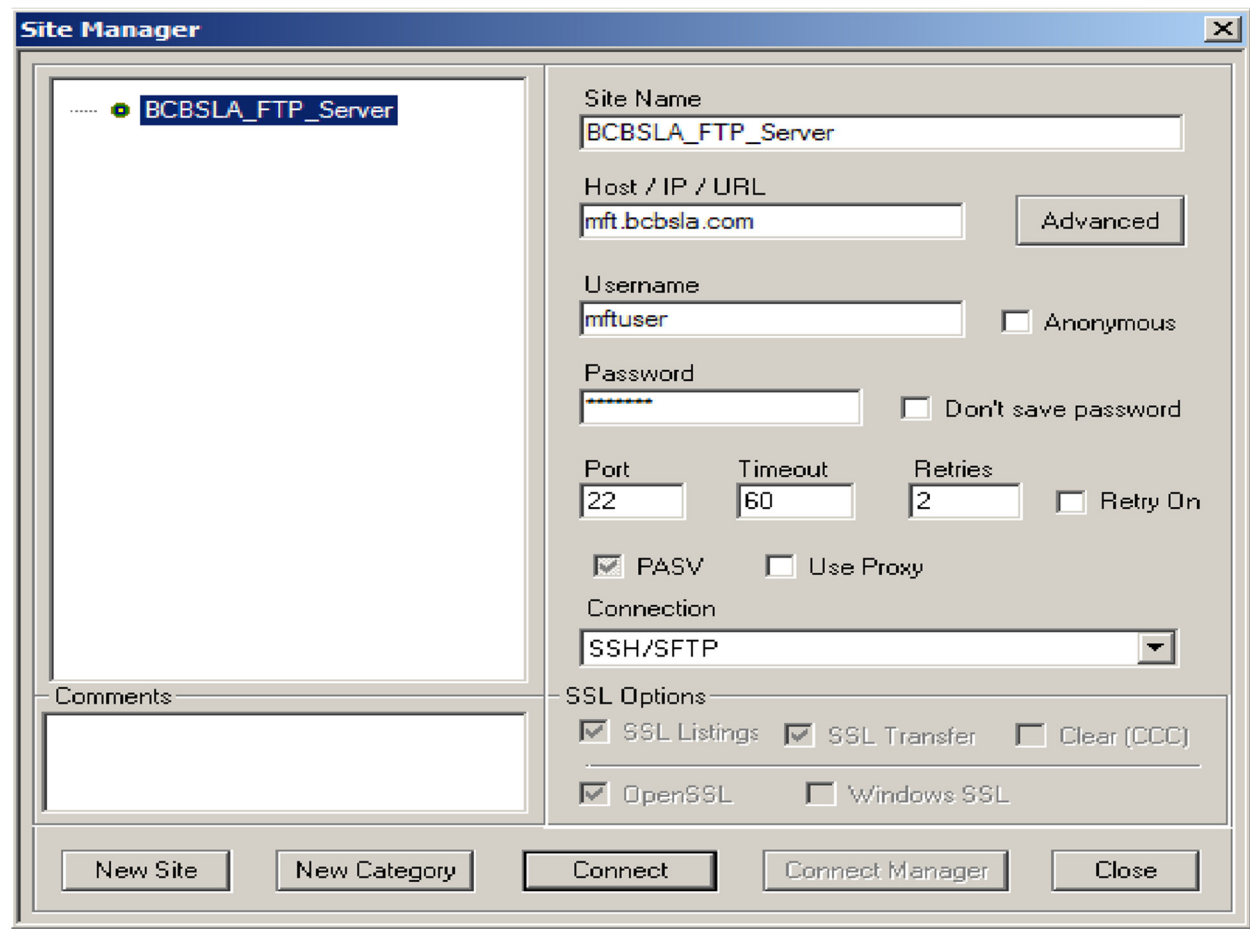
FTP File Formats

BCBSLA will accept all HIPAA ANSI X12N approved standard transaction formats. The tables below list accepted transaction formats and their transmission modes.

Inquiry Transactions Exchanged

Inquiry Transactions	Transaction ID	Mode
Eligibility and Response	270/271	Real Time/Batch
Claim Status and Response	276/277	Real Time/Batch
Certification/Referral Review/Response	278A1/A3	Batch

Sending Files

Type/Format of File	Command
270, 276, 278, 834	put xxxxxxxxxx_directory 'X12File.in'

Receiving Files/Reports

X12 Claims (837I, P, D)	Command
BCBSLA TA1 Report	get xxxxxxxxxx_directory 'BCTA1.out'
BCBSLA 999 Report	get xxxxxxxxxx_directory 'BC999.out'
BCCLREDI X12 Error Report	get xxxxxxxxxx_directory 'BCCLREDI.html'
Receiving X12 Transactions	**Command**
Transaction files for 271, 277, 278	get xxxxxxxxxx_directory 'BCXXX.out' (XXX = 271, 277or 278.)

Wild Cards (*.*)

Wild cards can be utilized in the commands above.

Send/receive commands contain xxxxxxxxxx, where xxxxxxxxxx is the destination of the file.

URL

www.bcbsla.com/realtimesubmission/realtimesubmission.aspx

Please note: The trading partner cannot manually access the URL. It is not setup as a webpage so the provider will not have any place to be able to submit a 270. It will only work if a software application performs an HTTPS post to the URL with the sign-in credentials attached with the 270.

Header and Visual Basic Example

1. Header: "Content-Type = application/x-www-form-urlencoded"

2. Visual basic example using the MSXML component:

xmlHttp.open "POST", URL: www.bcbsla.com/realtimesubmission/realtimesubmission.aspx

False, user_id, password

xmlHttp.setRequestHeader "Content-Type," "application/x-www-form-urlencoded"

xmlHttp.send strBody

'Retrieve the Results.

Text2.Text = xmlHttp.responseText

Passwords

HIPAA privacy and security rules set forth in Social Security Act § 1173(d) require authentication to ensure that unauthorized access to protected health information does not occur. Therefore, BCBSLA has instituted ID and password protections with trading partner's engaging in EDI transactions.

Authentication requires a unique trading partner ID and a password. BCBSLA assigns and distributes, via secure email, at least one trading partner ID and secure password to the trading partner once the Trading Partner Agreement has been authorized.

Each trading partner is responsible for maintaining the security of the ID and password.

Control Segments/Envelopes General Structure

Trading partners should follow:

- ST/SE guidelines outlined in the 270 section of the TR3

- ISA/IEA, GS/GE, TA1, and 999 guidelines for HIPAA in Table 5 and section 1.6.2 of the Front Matter of the TR3

- Character set guidelines as defined in section B.1.1.2.5 of the TR3

BCBSLA recommends that trading partners use the preferred transaction delimiters

Preferred 270 Request Transaction Delimiters

Character	Name	Delimiter
*	Asterisk	Data Element Separator
:	Pipe	Component Element Separator
~	Tilde	Segment Terminator
{	Curly Brackets	Repetition Separator

Batch Transactions – Each ST/SE may contain more than one patient request. Each 270 request must have only one ISA/IEA, one GS/GE, one or more ST/SE, and a single/more than single 2100C Subscriber Loop.

Real Time Transactions – Contains a single patient 270 request per submission. File must have only one ISA/IEA, one GS/GE, one ST/SE.

ISA-IEA- Control Segments/Envelopes – 270 Inbound

Technical Report Type 3 5010 WPC Version 5 Release 1

Element	Description	Size	Value	Notes/Comments
ISA01	Authorization Information Qualifier	2/2	00	
ISA02	Authorization Information	10/10		
ISA03	Security Information Qualifier	2/2	00	
ISA04	Security Information	10/10		
ISA05	Interchange ID Qualifier	2/2	ZZ	
ISA06	Interchange Sender ID/Trading Partner ID	15/15		(ISA06 must be identical to GS02) Trading partner number assigned by BCBSLA. Field is fixed length requiring 15 positions and must be left justified.
ISA07	Interchange ID Qualifier	2/2	ZZ	
ISA08	Interchange Receiver ID/BCBSLA	15/15	BCBSLA001	Field is fixed length requiring 15 positions and must be left justified
ISA09	Interchange Date	6/6		Interchange date in YYMMDD format
ISA10	Interchange Time	4/4		Interchange time in HHMM format
ISA11	Repetition separator	1/1	{	BCBSLA accepts only "{"at this time
ISA12	Interchange Control Version Number	5/5	00501	
ISA13	Interchange Control Number	9/9		Trading partner determines the control number; must match IEA02
ISA14	Acknowledgment Request	1/1	0,1	0 = No 1 = Yes (TA1)
ISA15	Usage Indicator	1/1	P	P = Production
ISA16	Component Element Separator	1/1	:	

ISA-IEA- Control Segments/Envelopes – 271 Outbound

Technical Report Type 3 5010 WPC Version 5 Release 1

Element	Description	Size	Value	Notes/Comments
ISA01	Authorization Information Qualifier	2/2	00	
ISA02	Authorization Information	10/10		Space filled
ISA03	Security Information Qualifier	2/2	00	
ISA04	Security Information	10/10		Space filled
ISA05	Interchange ID Qualifier	2/2	ZZ	
ISA06	Interchange Sender ID	15/15	BCBSLA001	Field is fixed length requiring 15 positions and must be left justified
ISA07	Interchange ID Qualifier	2/2	ZZ	
ISA08	Interchange Receiver	15/15		Trading partner ID (ISA08 must be identical to GS03). Trading partner number assigned by BCBSLA. Field is fixed length requiring 15 positions and must be left justified.
ISA09	Interchange Date	6/6		Interchange date in YYMMDD
ISA10	Interchange Time	4/4		Interchange time in HHMM
ISA11	Repetition Separator	1/1	{	
ISA12	Interchange Control Version Number	5/5	00501	
ISA13	Interchange Control/ Last Control Number	9/9		Assigned by the trading partner (ISA13 must be identical to IEA02)
ISA14	Acknowledgment Request	1/1	0	
ISA15	Usage Indicator	1/1	P	P (Production Data)
ISA16	Component Element Separator	1/1	:	
IEA01	Number of Included Functional Groups	1/5		Count of GS-GE functional group
IEA02	Interchange Control Number	9/9		Must be same as ISA13

GS-GE Functional Group Header – 270 Inbound

Technical Report Type 3 5010 WPC Version 5 Release 1

Element	Description	Size	Value	Comments
GS01	Functional Identifier Code	2/2	HS	
GS02	Application Sender's Code	2/15		(GS02 must be identical to ISA06) Trading partner number assigned by BCBSLA
GS03	Application Receiver's Code	2/15	BCBSLA001	
GS04	Date	8/8		Functional group creation date in CCYYMMDD format
GS05	Time	4/8		Functional group creation time in HHMM Format
GS06	Group Control Number	1/9		Assigned by the trading partner (GS06 must be identical to GE02)
GS07	Responsible Agency Code	1/2	X	
GS08	Version/ Release/ Industry Identifier Code	1/12	005010X279 A1	GS08 must be identical to ST03
GE01	Number of Transaction Sets Included	1/6		Count of ST-SE in the transaction
GE02	Group Control Number	1/9		Assigned by the trading partner (GS06 must be identical to GE02)

GS-GE Functional Group Header - 271 Outbound

Technical Report Type 3 5010 WPC Version 5 Release 1

Element	Description	Size	Value	Comments
GS01	Functional Identifier Code	2/2	HB	
GS02	Application Sender's Code	2/15	BCBSLA001	
GS03	Application Receiver's Code	2/15		Trading Partner ID (GS03 must be identical to ISA08). Trading partner number assigned by BCBSLA.
GS04				
GS05				
GS06				
GS07				
GS08	Date	8/8		Functional group creation date in CCYYMMDD format
GE01	Time	4/8		Functional group creation time in HHMM format
GE02	Group Control Number	1/9		Assigned by the trading partner (GS06 must be identical to GE02)

Payer Specific Business Rules and Limitations

Service type field indicates service types submitted on 270. The 271 response shows service types returned.

Service Type Code List and Responses (STC)

Service Type on 270 Submission	HIPAA Description	Included Service Types on 271 Responses
1	Medical Care	1, 2, 42, 45, 69, 73, 76, 83, AG, BT, BU, DM
2	Surgical	2, 7, 8, 20
3	Consultation	1, 86, 98, 47, MH, AL, 35, 88, UC, 33,48, 50, 52, BY, BZ
4	Diagnostic X-Ray	4
5	Diagnostic Lab	5
6	Radiation Therapy	6
7	Anesthesia	7
8	Surgical Assistance	8
9	Other Medical	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
10	Blood Charges	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
11	Used Durable Medical Equipment	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
12	DME Purchase	12
13	Ambulatory Srv Fac	13
14	Renal Supplies in the Home	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
15	Alternate Method Dialysis	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
16	Chronic Renal Disease (CRD) Equipment	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ

Service Type on 270 Submission	HIPAA Description	Included Service Types on 271 Responses
17	Pre-Admission Testing	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
18	DME Rental	18
19	Pneumonia Vaccine	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
20	Second Surgical Opinion	20
21	Third Surgical Opinion	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
22	Social Work	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
23	Diagnostic Dental	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
24	Periodontics	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
25	Restorative	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
26	Endodontic	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
27	Maxillofacial Prosthetics	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
28	Adjunctive Dental Services	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
30	Health Benefit Plan Coverage	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
32	Plan Waiting Period	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
33	Chiropractic	4, 33
34	Chiropractic Office Visits	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ

Service Type on 270 Submission	HIPAA Description	Included Service Types on 271 Responses
35	Dental Care	35
36	Dental Crowns	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
37	Dental Accident	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
38	Orthodontics	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
39	Prosthodontics	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
40	Oral Surgery	40
41	Routine (Preventive) Dental	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
42	Home Health Care	42, A3
43	Home Health Prescriptions	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
44	Home Health Visits	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
45	Hospice	45
46	Respite Care	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
47	Hospital	47, 48, 50, 51, 52, 53
48	Hospital - Inpatient	48, 99
49	Hospital - Room and Board	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
50	Hospital - Outpatient	50, 51, 52, A0
51	Hospital - Emergency Accident	51

Service Type on 270 Submission	HIPAA Description	Included Service Types on 271 Responses
52	Hospital - Emergency Medical	52
53	Hospital - Ambulatory Surgical	53
54	Long Term Care	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
55	Major Medical	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
56	Medically Related Transportation	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
57	Air Transportation	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
58	Ambulance	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
59	Licensed Ambulance	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
60	General Benefits	60
61	In-vitro Fertilization	61
62	MRI/CAT Scan	62
63	Donor Procedures	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
64	Acupuncture	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
65	Newborn Care	65
66	Pathology	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
67	Smoking Cessation	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
68	Well Baby Care	68, 80, BH

Service Type on 270 Submission	HIPAA Description	Included Service Types on 271 Responses
69	Maternity	69
70	Transplants	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
71	Audiology Exam	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
72	Inhalation Therapy	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
73	Diagnostic Medical	4, 5, 62, 73
74	Private Duty Nursing	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
75	Prosthetic Device	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
76	Dialysis	76
77	Ontological Exam	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
78	Chemotherapy	78
79	Allergy Testing	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
80	Immunizations	80
81	Routine Physical	81
82	Family Planning	82
83	Infertility	83, 61
84	Abortion	84
85	AIDS	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
86	Emergency Services	51, 52, 86, 98

Service Type on 270 Submission	HIPAA Description	Included Service Types on 271 Responses
87	Cancer	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
88	Pharmacy	88
89	Free Standing Prescription Drug	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
90	Mail Order Prescription Drug	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
91	Brand Name Prescription Drug	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
92	Generic Prescription Drug	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
93	Podiatry	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
94	Podiatry - Office Visits	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
95	Podiatry - Nursing Home Visits	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
96	Professional (Physician)	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
97	Anesthesiologist	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
98	Professional (Physician) Visit - Office	98, BY, BZ
99	Professional (Physician) Visit - Inpatient	99
A0	Professional (Physician) Visit - Outpatient	A0
A1	Professional (Physician) Visit - Nursing Home	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ

Service Type on 270 Submission	HIPAA Description	Included Service Types on 271 Responses
A2	Professional (Physician) Visit - Skilled Nursing Facility	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
A3	Professional (Physician) Visit - Home	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
A4	Psychiatric	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
A5	Psychiatric - Room and Board	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
A6	Psychotherapy	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
A7	Psychiatric - Inpatient	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
A8	Psychiatric - Outpatient	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
A9	Rehabilitation	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
AA	Rehabilitation - Room and Board	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
AB	Rehabilitation - Inpatient	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
AC	Rehabilitation - Outpatient	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
AD	Occupational Therapy	AD
AE	Physical Medicine	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
AF	Speech Therapy	AF
AG	Skilled Nursing Care	AG
AH	Skilled Nursing Care - Room and Board	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ

Service Type on 270 Submission	HIPAA Description	Included Service Types on 271 Responses
AI	Substance Abuse	AI
AJ	Alcoholism	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
AK	Drug Addiction	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
AL	Vision (Optometry)	AL
AM	Frames	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
AN	Routine Exam	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
AO	Lenses	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
AQ	Non-medically Necessary Physical	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
AR	Experimental Drug Therapy	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BA	Independent Medical Evaluation	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BB	Partial Hospitalization (Psychiatric)	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BC	Day Care (Psychiatric)	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BD	Cognitive Therapy	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BE	Massage Therapy	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BF	Pulmonary Rehabilitation	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BG	Cardiac Rehabilitation	BG

Service Type on 270 Submission	HIPAA Description	Included Service Types on 271 Responses
BH	Pediatric	BH
BI	Nursery	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BJ	Skin	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BK	Orthopedic	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BL	Cardiac	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BM	Lymphatic	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BN	Gastrointestinal	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BP	Endocrine	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BQ	Neurology	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BR	Eye	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BS	Invasive Procedures	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
B1	Burn Care	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
B2	Prescription Drug Formulary	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
B3	Prescription Drug Non Formulary	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BT	Gynecological	BT
BU	Obstetrical	BU

Service Type on 270 Submission	HIPAA Description	Included Service Types on 271 Responses
BV	Obstetrical/Gynecological	BT, BU, BV
BW	Mail Order Prescription Brand	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BX	Mail Order Prescription	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
BY	Physician Visit Sick	BY
BZ	Physician Visit Well	BZ
C1	Coronary Care	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
CA	Private Duty Nursing Inpat	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
CC	Surgical Benefits Professional	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
CD	Surgical Benefits Facility	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
CE	MH Prof Inpat	CE
CF	MH Prof Outpat	CF
CG	MH Facility Inpat	CG
CH	MH Facility Outpat	CH
CI	Sub Abuse Fac Inpat	CI
CJ	Sub Abuse Fac Outpat	CJ
CK	Screening XRay	CK
CL	Screening Lab	CL
CM	Screening Mamo HR	CM
CN	Screening Mamo LR	CN

Service Type on 270 Submission	HIPAA Description	Included Service Types on 271 Responses
CO	Flu Vaccination	CO
CP	Eye Wear and Assoc	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
CQ	Case Management	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
DG	Dermatology	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
DM	DME	12, 18, DM
DS	Diabetic Supply	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
GF	Prescription Drug Generic Formulary	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
GN	Prescription Drug Generic Non Formulary	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
GY	Allergy	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
IC	Intensive Care	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
MH	Mental Health	MH, CE, CF, CG, CH
NI	Intensive Care Neonatal	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
ON	Oncology	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
PT	Physical Therapy	PT
PU	Pulmonary	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
RN	Renal	1, 86, 98, 47, MH, AL, 35, 88, UC, 33 ,48, 50, 52, BY, BZ

Service Type on 270 Submission	HIPAA Description	Included Service Types on 271 Responses
RT	Residential Psychiatric TX	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
TC	Transitional Care	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
TN	Transitional Nursery Care	1, 86, 98, 47, MH, AL, 35, 88, UC, 33, 48, 50, 52, BY, BZ
UC	Urgent Care	UC

BlueCard® (Out of Area) and Federal Employee Program (FEP) Inquiries

In order to manage inquiries for Blue Card (Out of Area) and Federal Employee Program (FEP) members, BCBSLA accesses a data management system shared with Blue Cross and Blue Shield plans around the country. This system facilitates the routing of 270 inquiries to the appropriate Blue Cross and Blue Shield Plan and the return of the 271 response to the original trading partner.

FEP members share identification numbers with their dependents. For inquiries on dependents of FEP members, use the dependent (2100D) loop.

FEP contracts can be identified by the unique contract number which begins with R, followed by nine numeric digits.

Example: R23457890

For all other contracts, you must use the member identification number exactly as it appears on the ID card. Include the member's prefix (the first three characters of the member ID number).

Examples: XUL123456789. *The Member ID is a required data element in the 270 transaction.*

Search Criteria:

BCBSLA uses only the following HIPAA Search Option (HSO) data elements within the 270 transaction to validate the patient's eligibility:

Data Element for Patient Matching	TR3 Location (270 Request) (Subscriber or Dependent Loop)
First Name	2100C NM104 or 2100D NM104
Last Name	2100C NM103 or 2100D NM103
Date of Birth	2100C DMG02 or 2100D DMG02
Identification Code (Subscriber ID)	2100C NM109

271 AAA Rejections

The 271 AAA segments are used to identify security validation requirement issues and to indicate when a transaction fails a BCBSLA business edit.

Below is a listing of the more common AAA rejections:

AAA	AAA Error Code Description
58	Invalid/Missing Date-of-Birth
64	Invalid/Missing Patient ID
65	Invalid/Missing Patient Name
67	Patient Not Found
71	Patient Birth Date Does Not Match That for the Patient on the Database
72	Invalid/Missing Subscriber/Insured ID
73	Invalid/Missing Subscriber/Insured Name
75	Subscriber/Insured Not Found

Security Validation 271 AAA Rejections:

The table below identifies the security validation edits performed on the eligibility inquiry transaction and the possible modifications needed to correct the edit. Security validation failures result in the rejection of all eligibility inquiries within the loop attached to the provider identifier in question, essentially the entire transaction set (ST/SE).

Security Validation Error and Data Element Validated	271 Response Message	Modification Required
Provider ID not authorized 2100B, NM109 for NPI	271, 2100B, AAA03 – "51" (Provider Not on File)	Enter the NPI number given to BCBSLA when enrolling
Provider ID not authorized 2100B, NM109 for SV	271, 2100B, AAA03 – "51" (Provider Not on File)	Enter the BCBSLA provider number
Real-time transaction submitted with more than one member	271 2100A AAA03 "04" (Authorized Quantity Exceeded)	Submit a single request when submitted in a real-time transaction
BCBSLA not able to respond in time allotted for real time transaction	271 2100A AAA03 "42" Unable to Respond at Current Time	Submit the same request again

Acknowledgement and Reports

The BCBSLA clearinghouse provides a series of reports to assist in the tracking and monitoring of transactions. Clearinghouse reports are a critical part of the electronic submission process.

The following standard ASC X12 reports may be returned during the process of BCBSLA processing, validating or responding to inquiry (270, 276 or 278) transactions:

- **TA1**　　　　Interchange Acknowledgment

- **999**　　　　Implementation Acknowledgment

- **CLAREDI**　　HIPAA Validation Report

- **271**　　　　Health Care Eligibility Response – ASC X12 005010X279A1

- **277**　　　　Health Care Claim Status Response – ASC X12 005010X212

- **278**　　　　Health Care Services Review Response – ASC X12 005010X217

Both negative and positive TA1 interchange acknowledgements and the 999 functional group acknowledgments are returned upon the receipt of batch 270 inquiries.

Receipt of a positive TA1 and 999 indicates that no TR3 errors are contained within the transmission.

If TR3 errors are found within the transmission, a negative TA1 or 999 (999 along with the validation report) is returned, identifying the error and the rejection.

TA1 Interchange Acknowledgment

The TA1 interchange acknowledgement is used by the 270/271 application to communicate the acceptance or rejection of a 270 request transaction based on errors encountered with X12 compliance, formatting or BCBSLA specific requirements of the ISA/IEA or GS/GE interchange segments.

The TA1 response will contain the ISA and IEA segments; however, if the error occurs in the functional group header or trailer (GS/GE) segments of the received X12 file, then the TA1 response will also contain these elements.

TA1 Accepted Acknowledgement (Example only; refer to TR3 for valid values)	
000000092	Interchange Control Number
101203	Interchange Date
0828	Interchange Time
A	Interchange Acknowledgment Code (A or E)
000	Interchange Note Code

TA1 Rejected Acknowledgement (Example only; refer to TR3 for valid values)	
000000092	Interchange Control Number
101203	Interchange Date
0828	Interchange Time
R	Interchange Acknowledgment Code (R)
000	Interchange Note Code

999 Implementation Acknowledgment

The 999 is used to confirm that a file was received and provides information about whether the transaction received had errors, and if it is in compliance with HIPAA requirements.

The 999 acknowledgement can contain one of the following dispositions:

      A (Accepted)   R (Rejected)   P (Partially Accepted)

Accepted Acknowledgement

```
ST*999*0001*005010X231A1~AK1*HR*1*005010X212~AK2*276*0001*005010X212~IK5*A~
AK9*A*1*1*1~ SE*6*0001~
```

Report 999 Accepted Implementation Acknowledgment

```
ST*999*0001*005010X231A1~AK1*HS*1*005010X279~AK2*270*0001*005010X279A1~IK5*A~
AK9*A*1*1*1~ SE*6*0001~
```

999 Accepted Acknowledgement (Example only; refer to TR3 for valid values)	
ST–	Transaction Set Header
999	Transaction Set Identifier
0001	Transaction Set Control Number
005010X231A1	999 Version / Release / Industry Identifier Code
AK1	Functional Group Response Header
HS	Eligibility, Coverage or Benefit Inquiry (270)
1	Group Control Number
005010X279A1	270 Version / Release / Industry Identifier Code
AK2	Transaction Set Response Header
270	Transaction Set Identifier Code
0001	Transaction Set Control Number
005010X279A1	270 Version / Release / Industry Identifier Code
IK5	Transaction Set Response Trailer
A	Transaction Set Acknowledgement Code (Accepted Codes include A and E)
AK9	Functional Group Response Trailer
A	Functional Group Acknowledgement Code
1	Number of Transaction Sets Included
1	Number of Received Transaction Sets
1	Number of Accepted Transaction Set
SE	Transaction Set Trailer
6	Number of Included Segments
0001	Transaction Set Control Number

Report 999 Rejected Acknowledgment

```
ST*999*0001*005010X231A1~AK1*HS*2*005010X279~AK2*270*0002*005010X279A1~IK3*BH
T*2**8~IK4*2*353*1~IK5*R*5~AK9*R*1*1*0~SE*8*0001~
```

999 Rejected Acknowledgement (Example only; refer to TR3 for valid values)	
IK5	Transaction Set Response Trailer
R	Transaction Set Acknowledgement Code (Rejected codes include M, R, W and X)
AK9	Functional Group Response Trailer
R	Functional Group Acknowledgement Code
1	Number of Transaction Sets Included
1	Number of Received Transaction Sets
1	Number of Accepted Transaction Set
SE	Transaction Set Trailer
8	Number of Included Segments
0001	Transaction Set Control Number

Report 999 Partial Implementation Acknowledgment

```
ST*999*0001*005010X231A1~AK1*HS*1*005010X279A1~AK2*270*0001*005010X279A1~IK5*
A~AK2*270*0002*005010X279A1~IK3*DTP*11*2100*8~CTX*TRN02:9994defectRON203~IK4*
2*1250*7*12~IK5*R*I5~AK9*P*2*2*1~SE*11*0001~GE*1*2~IEA*1*000001286~
```

In the example above, the original 270 file contained 2 ST/SE with a single business item in each ST/SE. The first ST/SE business item was accepted. The second ST/SE and business item was rejected.

In this situation the AK9 will show partial acknowledgment because the file contained ST/SE with single business items so when one of the business items rejected, it shows the "P" indicator to reflect part of the transaction was rejected (batch only).

999 Partial Acknowledgement (Example only; refer to TR3 for valid values)	
AK9	Functional Group Response Trailer
P	Partially Accepted, At Least One Transaction Set Was Rejected
2	Number of Transaction Sets Included
2	Number of Received Transaction Sets
1	Number of Accepted Transaction Set

BCBSLA HIPAA Validation Report

This report is generated for batch submissions when the 270 fails HIPAA validation levels one through four:

Level 1 – Integrity testing: general testing of the X12 syntax and rules.

Level 2 – Requirement testing: HIPAA implementation guide's specific requirements.

Level 3 – Balancing: testing for balanced amount fields, etc.

Level 4 – Situation testing: testing of specific segment situations (if A occurs then B is required).

This report should be reviewed when a 999 contains "R" or "P" indicators.

Below you will find the instructions for finding the claims which caused the batch failure and also a sample report for your reference.

How to find which transactions caused HIPAA Validation Failure:

To determine which transactions failed HIPAA validation, you will need to conduct a search (CRTL F) in the file for the word "*Normal.*" When found in the "*Severity*" column, the exact error will be defined in the error message field on the report. Continue this search throughout the report to ensure all failed transactions are identified, corrected and resubmitted.

Example – Claredi.html Report

Data With Error Report
Executed Tuesday, September 4, 2018 08:36:13 AM (GMT)
D:\Edifecs\XEServer\profiles\BCBSLA_RT\workspace\B76F371B-9CFB-47E9-8CEB-7DC9B5F44ED0

This report shows the results of a submitted data file validated against corresponding guidelines. If there are errors, you must fix the application that created the data file and then generate and submit a new data file.

Report Summary
Total Errors: 1 **Total Warnings: 2** **Total Informations: 0**

Error Count By WEDI SNIP Type		
SNIP Type	**SNIP Name**	**Counts**
0	System	0
1	EDI Syntax	0
2	HIPAA Syntax	0 Errors 1 Warnings 0 Informations
3	Balancing	0
4	Situational	1 Errors 0 Warnings 0 Informations
5	External Code Set	0
6	Line of Service	0
7	Partner Specific	0 Errors 1 Warnings 0 Informations

#	Data
	0 EntireDocument start
	Errors at EntireDocument level: Errors: 0 Warnings: 0 Informations: 0 Interchange Received:1 Interchange Accepted:0
	1 Interchange start
	Guideline file: D:\Edifecs\XEngine\config\BCBSLA\guidelines\BCBSLA_5010_ISA.ecs
	Errors at Interchange level: Errors: 0 Warnings: 0 Informations: 0 Group Received:1 Group Accepted:0 Sender ID: BCBSLA001 Receiver ID: P0010608R Control Number: 050004525 Date: 180904 Sender Qualifier: ZZ Receiver Qualifier: ZZ Version: 00501 Time: 0336
1	ISA*00* *00* *ZZ*BCBSLA001 *ZZ*P00000000 *180904*0336*{*00501*050004525*0*P*:
	1.1 Group start
2	GS*HB*BCBSLA001*P0000000*20180904*0336*50446144*X*005010X279A1
	1.1.1 Transaction start
	Guideline file: D:\Edifecs\XEngine\config\BCBSLA\guidelines\BCBSLA_5010_271_X279A1.ecs
	Errors at Transaction level: Errors: 1 Warnings: 2 Informations: 0 Control Number: 50445482 Transaction ID: 271
3	ST*271*50445482*005010X279A1
4	BHT*0022*11*15260295633*20180904*0836130
5	HL*1**20*1
6	NM1*PR*2*BCBS Out Of State Plan*****PI*53120
7	HL*2*1*21*1
8	NM1*1P*2*ABC GROUP*****XX*0000000000
9	HL*3*2*22*0
10	TRN*2*15260295633*9MEDDATACO
11	
12	REF*18*327
13	REF*6P*10097862
14	N3*123 ABC ST
15	N4*MONETTE*AR* 724470000

#	Error ID	Error Message	SNIP Type	Severity	Guideline Properties	
1	0x3939447	Business Message: ZIP Code is invalid in Subscriber City, State, ZIP Code. Value of element N403 is incorrect. Last 4 digits should not be '0000' or '9999' for 9 digits US Zip Code. Segment N4 is defined in the guideline at position 0700. This error was detected at: Segment Count: 13 Element Count: 3 Character: 521 through 530	2 - HIPAA Syntax	Warning	ID: IID: Name: Standard Option: User Option: Max Use: Min Length: Max Length: Type:	116 6082 Postal Code Optional Used 1 3 15 Identifier

#	Data
16	DMG*D8*19550815*M
17	INS*Y*18*001*25
18	DTP*291*RD8* 20170601-99991231

#	Error ID	Error Message	SNIP Type	Severity	Guideline Properties	
2	0x3939472	Business Message: Invalid Subscriber Date. Value of element DTP03 (Subscriber Date) is incorrect. Expected value is Date in format '19, 20 or 21 century'. Segment DTP is defined in the guideline at position 1200. This error was detected at:	7 - Partner Specific	Warning	ID: IID: Name: Standard Option: User Option: Max Use: Min Length:	1251 7559 Date Time Period Mandatory Must Use 1 1

19	EB*P
20	MSG*UNLESS OTHERWISE REQUIRED BY STATE LAW, THIS NOTICE IS NOT A GUARANTEE OF PAYMENT. BENEFITS ARE SUBJECT TO ALL CONTRACT LIMITS AND THE MEMBER'S STATUS ON THE DATE OF SERVICE. ACCUMULATED AMOUNTS SUCH AS DEDUCTIBLE MAY CHANGE AS ADDITIONAL CLAIMS ARE PROCESSED.
21	EB*I*IND*30

#	Error ID	Error Message	SNIP Type	Severity	Guideline Properties	
3	0x3938BCE	Business Message: Minimum data requirements for response are not satisfied. Segment EB is missing with EB01 as '1'-'8' and EB03 as '30'. It is required to satisfy minimum data requirements for response. This segment was expected after: Segment Count: 19 Character: 865	4 - Situational	Normal	ID: IID: Name: Standard Option: User Option: Max Use:	EB 7713 Subscriber Eligibility or Benefit Information Optional Used 1

22	SE*20*50445482
23	GE*1*50446144
24	IEA*1*050004525

Trading Partner Agreements

In order to exchange electronic transactions with BCBSLA, we require the submission of our Electronic Trading Partner Agreement, which can be found along with the detailed enrollment instructions online at www.BCBSLA.com/providers >Electronic Services >Clearinghouse Services.

270/271-ASC X12N – Health Care Eligibility Benefit Inquiry and Response

270/271

Loop ID	Element	Name	Codes	Length	Comments
2100A	NM101	Entity ID Code	PR	2/3	Use PR -
	NM108	Id Code Qualifier	PI	1/2	Use PI r
	NM109	Identification Code	53120	2/80	Enter 53120
2100B	NM103	Name Last/ Organization Name		1/60	This field is always required
	NM104	Name First		1/35	This field is required and must be entered only when NM102 = 1 (Individual)
	NM108	Identification Code Qualifier	SV or XX	1/2	
	NM109	Information Source Identifier		2/80	If NM108 = SV, enter the 8-position numeric code assigned by BCBSLA as TP ID. If NM108 = XX, enter the provider NPI Number.
2100C	NM103	Subscriber Last Name		1/60	Optional; however, when provided this will increase chance in obtaining match
	NM104	Name First		1/35	Optional; however, when provided this will increase chance in obtaining match
	NM108	Identification Code Qualifier	MI	1/2	Use MI – member ID number
	NM109	Identification Code		2/80	To ensure correct matching of data, the 3-character prefix must be included with the member ID number

270/271 Data Elements

Loop ID	Element	Name	Codes	Length	Comments
2100C	DMG02	Subscriber Birth Date		1/35	Optional; however, when provided this will increase chance in obtaining match
	DMG03	Subscriber Gender Code	F M	1/1	
	DTP01	Dt Time Qual	291	3/3	Use 291
2100D	DTP02	DT Time Period	D8,	2/3	D8 date expressed in CCMMDD format
	DTP03	Period Format Qualifier	RD8	1/35	CCMMDD format
	NM103	Organization		1/60	
	NM104	First Nm		1/35	Optional; however, when provided this will increase chance in obtaining match
2110C/D	DMG02	Dep DOB		1/35	Optional; however, when provided this will increase chance in obtaining match
	DMG03	Gender Cd	F M	1/1	Use F - Female, M - Male
		Date Time		3/3	Use 291
		Qual ST Code			EQ01 must be present and may contain one or more service type code(s). Repetition separator in this element same as used in ISA11.

271 Data Element Segments

Loop ID	Element	Name	Codes	Length	Comments
2100C/D	INS03	Maintenance Type Code	001	3/3	The group number sent on 270 is invalid. Code 001 indicates a correction in group number.
2100C/D	INS04	Maintenance Reason Code	25	2/3	This element is required only when the group number sent on 270 is invalid. Code 25 indicates a correction in group number.
2100C/D	EB11	Yes/No Cond Resp Code	Y,N,U	1/1	Refer Pre Auth Section (in below tables) for complete segment information when EB11 = Y or U
2110C/D	DTP01	Date/Time Qualifier	348, 292	3/3	If a service type has only a start date, 271 response shows with 348 date. If a service type start date and end date, 271 Response shows with 292 date.
2110C/D	DTP02	Date Time Period Format Qualifier	D8, RD8	2/3	D8 date expressed in CCYYMMDD format. RD8 range of dates Expressed in CCYYMMDD-CCYYMMDD format.
2110C/D	DTP03	Date Time Period		1/35	This element is required only when DTP01 and DTP02 are present

270/271 Other Payer Data Elements

Loop ID	Reference	Name	Codes	Length	Comments
2110C/D	DTP03	Date/Time Qualifier		1/35	Required along with DTP01 = 290 (coordination of benefits) and DTP02 = D8
2110C/D	LS01	Loop Identifier Code	2120	1/4	
2120C/D	NM103	Name Last or Organization Name		1/60	Last name of the insured subscriber. This is required when NM101 = IL
2120C/D	NM104	Name First		1/35	When NM101 = IL, enter insured first name.
2120C/D	NM105	Name Middle		1/25	Middle name of the insured subscriber.
2120C/D	NM108	Id Code Quail Qualifier	MI	1/2	Enter MI
2120C/D	NM109	Identification Code		2/80	This is required when NM108 is present.
2120C/D	NM101	Entity Identifier Code	PR, PRP, SEP, TTP	2/3	If NM101 = PR or PRP or SEP or TTP if order of payment known.
2120C/D	NM103	Name Last or Organization Name		1/60	This is required if NM101 = PR or PRP or SEP or TTP
2120C/D	N301	Address Information		1/55	
2120C/D	N302	Address Information		1/55	
2120C/D	N401	City Name		2/30	

270/271 Other Payer Data Elements Continued

Loop ID	Reference	Name	Codes	Length	Comments
2120C/D	N402	State or Province Code		2/2	
2120C/D	N403	Postal Code or ZIP		3/15	
2110C/D	LE01	Loop Identifier Code	2120	1/4	

Appendix I – Implementation Checklist

1. Technical and business staff should review this guide

2. Return two original signed copies of the Trading Partner Agreement

3. Establish connectivity

4. Exchange transactions

Appendix II – Business Scenarios

There are two primary methods for submitting transactions to BCBSLA.

Direct   Transactions will be sent from your location directly to BCBSLA via your medical practice software. In this arrangement, a Trading Partner Agreement between BCBSLA and your location is required.

Indirectly   Transactions will be sent/picked up from your location by a third party clearinghouse who will exchange with BCBSLA on your behalf. In this arrangement, the Trading Partner Agreement is executed between BCBSLA and the clearinghouse.

Appendix III – Transmission Examples

Example - Real Time 270

ISA*00*   *00*   *ZZ*TPID   *ZZ*BCBSLA001*101203*0828*{*00501*000000092*1*P*:~
GS*HS*TPID*BCBSLA001*20190114*1339*1*X*005010X279~
ST*270*0001*005010X279A1~
BHT*0022*13*2019-01-14 133949 8800*20090114*133949~
HL*1**20*1~
NM1*PR*2*BCBSLA*****PI*53120~ HL*2*1*21*1~
NM1*1P*2*TESTPROVIDER*****XX*111111111~ HL*3*2*22*0~
TRN*1*000124390A019372545A31*9000000000~
NM1*IL*1*AAAAAA*BBBBBBBB****MI*XUP222222222~
DMG*D8*19500609~
DTP*291*D8*20190201~ EQ*1{BT~
SE*13*0001~ GE*1*1~
IEA*1*000000092~

Example - Real Time 271

ISA*00*   *00*   *ZZ*BCBSLA001*ZZ*TPID   *191105*1458*{*00501*000000035*1*P*:~
GS*HB*BCBSLA001*TPID*20191105*1458*2*X*005010X279~
ST*271*0001*005010X279A1~
BHT*0022*11*201912010909230131*20190202*1734361~
HL*1**20*1~
NM1*PR*2*BCBSLA*****PI*53120~
PER*IC*CUSTOMER SERVICE CENTER EDI SUPPORT*TE*2252914334~
HL*2*1*21*1~
NM1*1P*2*Provider Name*****XX*1111111111~ HL*3*2*22*0~
TRN*1*000124390A019372545A31*9000000000~
NM1*IL*1*AAAAAAAA*BBBBBBBBB****MI*XUH222222222~
REF*SY*434410512~
REF*6P*12345ABC0000~
DMG*D8*19670525*M~ INS*Y*18*001*25~
DTP*291*RD8*19940901-99991231~
DTP*382*D8*20190201~
DTP*539*D8*20190201~
DTP*540*D8*20870531~
EB*1*EMP*30*HM*HMOLA HMO~
EB*I**AL{MH{35~ EB*1**1{47{86{88{98{UC~
DTP*292*RD8*20190101-99991231~
EB*A**30*****.10****Y~ DTP*292*RD8*20190101-99991231~
EB*A**30*****.30****N~ DTP*292*RD8*20190101-99991231~
EB*B**98***27*25*****Y~ MSG*SPECIALIST~
EB*B**48***27*300*****Y~ III*ZZ*21~

EB*B**48***36*900*****Y~ III*ZZ*21~
EB*B**50***27*300*****Y~ III*ZZ*22~
EB*B**52***27*100*****Y~ III*ZZ*23~
EB*A**30*****.1****Y~
EB*C*IND*30***23*0*****W~
EB*C*FAM*30***23*0*****W~
EB*C*IND*30***29*0*****W~
EB*G*IND*30***23*3000*****Y~
EB*G*IND*30***29*2933.84*****Y~
EB*G*IND*30***23*0*****N~
EB*G*IND*30***29*0*****N~
EB*C*IND*BY{UC{33{88***23*0*****Y~
EB*B**BY{UC***27*25*****Y~
DTP*292*RD8*20190101-99991231~
EB*A**BY{UC*****.00****Y~
DTP*292*RD8*20190101-99991231~
EB*C*IND*BY{UC{98***23*0*****Y~
MSG*SPECIALIST~
EB*B**BY{UC{98***27*40*****Y~
DTP*292*RD8*20190101-99991231~
MSG*SPECIALIST~
EB*A**BY{UC{98*****.00****Y~
DTP*292*RD8*20190101-99991231~ EB*R~
REF*1L*GROUP1234~
DTP*290*D8*20190624~ LS*2120~
NM1*SEP*2*PAYER NAME******48~ N3*201 PARK AVENUE*SUITE 300~
N4*KANSAS CITY*MO*64108~ LE*2120~
EB*P~
MSG*UNLESS OTHERWISE REQUIRED BY STATE LAW, THIS NOTICE IS NOT A GUARANTEE OF
PAYMENT. BENEFITS ARE SUBJECT TO ALL CONTRACT LIMITS AND THE MEMBER'S STATUS ON
THE DATE OF SERVICE. ACCUMULATED AMOUNTS SUCH AS DEDUCTIBLE MAY CHANGE AS
ADDITIONAL CLAIMS ARE PROCESSED~ SE*67*0001~ GE*1*2~ IEA*1*000000035

Example 270 BATCH Eligibility Request

ISA*00*   *00*   *ZZ*TPID   *ZZ*BCBSLA001*101203*0828*{*00501*000000092*1*T*:~
GS*HS*TPID*BCBSLA001*20190114*1339*1*X*005010X279~
ST*270*0001*005010X279~
BHT*0022*13*2019-01-14 133949 8800*20190114*133949~ HL*1**20*1~
NM1*PR*2*BCBSLA*****PI*53120~ HL*2*1*21*1~
NM1*1P*2*TESTPROVIDER*****XX*111111111~
HL*3*2*22*0~ TRN*1*000124390A019372545A31*9000000000~
NM1*IL*1*AAAAAA*BBBBBBBB****MI*XUP222222222~ DMG*D8*19500609~
DTP*291*D8*20190201~ EQ*1{BT~
HL*4*2*22*0~ TRN*1*000124390A019372545A32*9000000000~

NM1*IL*1*CCCCCCCCC*DDDDDDDDD****MI*XUP333333333~ DMG*D8*19510609~
DTP*291*D8*20190201~
EQ*30~ SE*19*0001~
GE*1*1~
IEA*1*000000092~

Example 271 BATCH Eligibility Response

ISA*00*   *00*   *ZZ*BCBSLA001*ZZ*TPID   *101105*1458*{*00501*000000035*1*T*:~
GS*HB*BCBSLA001*TPID*20191105*1458*2*X*005010X279~
ST*271*0001*005010X279~
BHT*0022*11*201012010909230131*20110202*1734361~
HL*1**20*1~
NM1*PR*2*BCBSLA*****PI*53120~
PER*IC*CUSTOMER SERVICE CENTER EDI SUPPORT*TE*2252914334~
HL*2*1*21*1~
NM1*1P*2*Provider Name*****XX*1111111111~
HL*3*2*22*0~ TRN*1*000124390A019372545A31*9000000000~
NM1*IL*1*AAAAAAAA*BBBBBBBBB****MI*XUH222222222~
REF*SY*434410512~
REF*6P*12345ABC0000~
DMG*D8*19670525*M~ INS*Y*18*001*25~
DTP*291*RD8*19940901-99991231~
DTP*382*D8*20190201~
DTP*539*D8*20190201~
DTP*540*D8*20870531~
EB*1*EMP*30*HM*HMOLA HMO~
EB*I**AL{MH{35~ EB*1**1{47{86{88{98{UC~
DTP*292*RD8*20190101-99991231~
EB*A**30*****.10****Y~
DTP*292*RD8*20190101-99991231~
EB*A**30*****.30****N~
DTP*292*RD8*20190101-99991231~
EB*B**98***27*25*****Y~ MSG*SPECIALIST~
EB*B**48***27*300*****Y~ III*ZZ*21~
EB*B**48***36*900*****Y~ III*ZZ*21~
EB*B**50***27*300*****Y~ III*ZZ*22~
EB*B**52***27*100*****Y~ III*ZZ*23~
EB*A**30*****.1****Y~
EB*C*IND*30***23*0*****W~
EB*C*FAM*30***23*0*****W~
EB*C*IND*30***29*0*****W~
EB*G*IND*30***23*3000*****Y~
EB*G*IND*30***29*2933.84*****Y~
EB*G*IND*30***23*0*****N~
EB*G*IND*30***29*0*****N~
EB*C*IND*BY{UC{33{88***23*0*****Y~

EB*B**BY{UC***27*25*****Y~
DTP*292*RD8*20190101-99991231~
EB*A**BY{UC*****.00****Y~
DTP*292*RD8*20190101-99991231~
EB*C*IND*BY{UC{98***23*0*****Y~
MSG*SPECIALIST~
EB*B**BY{UC{98***27*40*****Y~
DTP*292*RD8*20190101-99991231~
MSG*SPECIALIST~
EB*A**BY{UC{98*****.00****Y~
DTP*292*RD8*20190101-99991231~
EB*R~ REF*1L*GROUP1234~
DTP*290*D8*20190624~ LS*2120~
NM1*SEP*2*PAYER NAME******48~ N3*201 PARK AVENUE*SUITE 300~
N4*KANSAS CITY*MO*64108~ LE*2120~
EB*P~
MSG*UNLESS OTHERWISE REQUIRED BY STATE LAW, THIS NOTICE IS NOT A GUARANTEE OF PAYMENT. BENEFITS ARE SUBJECT TO ALL CONTRACT LIMITS AND THE MEMBER'S STATUS ON THE DATE OF SERVICE. ACCUMULATED AMOUNTS SUCH AS DEDUCTIBLE MAY CHANGE AS ADDITIONAL CLAIMS ARE PROCESSED~ SE*67*0001~ GE*1*2~ IEA*1*000000035

Summary of Changes

Below is a summary of changes to the *Eligibility Inquiry and Response Companion Guide*. Minor revisions not detailed in the summary include modifications to the text for clarity and uniformity, grammatical edits and updates to web links referenced in the document.

August 2019

Preface
- Added guide online availability information
- Added EDI Services email to contact information

Contact Information
- Updated business hours of EDI Services
- Removed holiday schedule
- Updated EDI Services phone, email and mailing address
- Updated Network Administration phone options
- Updated EDI Clearinghouse documentation online availability information

Disclosure Statement
- Updated website information
- Removed Revision History Table example

General Information
- Changed section name from Introduction to General Information
- Updated guide online availability information

Getting Started
- Updated business hours of EDI Services
- Updated Trading Partner Agreement online availability information
- Updated submitter ID and password delivery method

Communication Protocols
- Updated Real-time submission URL

Payer Specific Business Rules and Limitations
- Removed identifier of New Service Type Codes for 5010
- Removed identifier of Benefits changed for 5010 from 4010
- BlueCard® (Out of Area) and Federal Employee Program (FEP) Inquiries - Updated member ID prefix information

Acknowledgement and Reports
- Updated Example Claredi.html Report

Trading Partner Agreement
- Updated Trading Partner Agreement online availability information

Transaction Specific Information
- Removed TR3 Page number references from table

Appendix I – Implementation Checklist
- Added clarification to return two signed copies of Trading Partner Agreement

Appendix III – Transmission Examples
- Updated Example Real Time 270

- Updated Example Real Time 271

- Updated Example 270 BATCH Eligibility Request

- Updated Example 271 BATCH Eligibility Response

Change Summary
- Replaced Revision History section with Summary of Changes