



Louisiana

Request for Review and Response Companion Guide

Request for Review and Response Companion Guide

This guide was developed by Blue Cross and Blue Shield of Louisiana (BCBSLA) to be used in conjunction with ASC X12N 278-13/278-11 Health Care Services Review Request and Response (005010X217) TR3. If the transactions do not meet the specifications outlined in this guide, then BCBSLA may not be able to process those transactions.

This companion guide is intended for BCBSLA trading partners interested in exchanging HIPAA compliant X12 Health Care Services Review Request and Response information (278-13/278-11 transactions) with BCBSLA. It is intended to be used in conjunction with, not as a replacement for, the ASC X12N 5010 version of the HIPAA Transaction Technical Report Type 3 (TR3) and is not intended to contradict or exceed X12 standards. It contains information about specific BCBSLA requirements for processing the 278-13/278-11 X12 transactions.

To use your manual, first familiarize yourself with the table of contents, which will direct you to the information you need.

This guide is available online at www.BCBSLA.com/providers >Electronic Services >Companion Guides.

If you have questions about the information in this guide, you may send an email to EDIServices@bcbsla.com.

Please Note:

This guide contains general instructions. It is provided for informational purposes only. Every effort has been made to print accurate, current information. Errors or omissions, if any, are inadvertent.

Contact Information

EDI Customer Service and Technical Assistance

All questions related to EDI transactions should be directed to EDI Services. Customer and technical support is provided during our normal business hours of Monday-Friday, 8:30 a.m. to 4:30 p.m. Central Standard Time (CST). Holiday and other unexpected closures will be communicated through iLinkBlue and on the EDI Services voicemail message.

Phone: 1-800-216-2583

Email Address: EDIServices@bcbsla.com

Fax: (225) 298-2945

Mailing Address: BCBSLA – EDI Services
P.O. Box 98029
Baton Rouge, LA 70898-9029

Provider Services

For questions **unrelated to the electronic exchange or connectivity**, the following units are available for other support services:

Support Unit	Phone Number
Customer Care Center	1-800-922-8866
Federal Employee Program (FEP)	1-800-272-3029
BlueCard® (Out of Area)	1-800-676-2583
BCBSLA Authorizations 8 a.m.-5 p.m.	1-800-523-6435
BCBSLA Authorizations 5 p.m.- 8 a.m.	1-888-809-2698
Network Administration	1-800-716-2299
<ul style="list-style-type: none"> For questions regarding provider contracts For questions regarding credentialing/recredentialing For questions regarding your provider file data For questions regarding provider relations For questions regarding administrative representative setup 	Option 1 Option 2 Option 3 Option 4 Option 5

Applicable Websites/emails

EDI Clearinghouse Support Email address: EDIServices@bcbsla.com
 BCBSLA Provider Page: www.BCBSLA.com/providers
 EDI Clearinghouse Documentation: www.BCBSLA.com/providers >Electronic Services

Table of Contents

General Information	5
Services Review Request Processing.....	6
BCBSLA Specific Business Rules and Limitations.....	7
Transaction Specifications.....	13
278-13/278-11 ASC X12N- Health Care Services Request and Response.....	14
Acknowledgements, Error Codes and/or Reports.....	17
Transaction Testing.....	26
Appendix I – Acronyms	27
Appendix II – Transmission Examples.....	27
Summary of Changes.....	29

General Information

This companion guide is issued in an effort to provide the trading partners of BCBSLA with the most up-to-date information related to standard transactions. Any and all information in this guide is subject to change at any time without notice. This is applicable to all lines of business within BCBSLA.

This document is designed to assist both technical and business areas of trading partners who wish to exchange HIPAA standard 278-13/278-11 transactions with BCBSLA. It contains specifications for the transactions, contact information and other information that is helpful. All instructions in this document are written using information known at the time of publication and will change as necessary to provide the most up-to-date information. The most up-to-date version of the companion guide is available online at www.BCBSLA.com/providers > Electronic Services > Companion Guides.

Please be sure to use the most current version of the companion guide available on the BCBSLA website. BCBSLA is not responsible for the performance of software outside of its installations.

BlueCard® and Federal Employee (FEP) Inquiries

In order to manage inquiries for BlueCard (Out of Area) and Federal Employee Program (FEP) members, BCBSLA accesses a data management system shared with Blue Cross and Blue Shield plans around the country. This system facilitates the routing of 278-13 inquiries to the appropriate Blue Cross and Blue Shield Associate and the return of the 278-11 response to the original trading partner.

Important Notice for Batch Submitters: Submitters of batch X12 files will receive a TA1 and/or 999 acknowledgement from BCBSLA including those inquiries for BlueCard and Federal Employee Program members.

However, 278-11 responses for Out of Area or FEP members may take longer to be returned than those in state. Batches received by BCBSLA prior to 9 p.m. will have a response returned no later than 7 a.m. the next morning.

If the out-of-area member's Blue Plan (for Out of Area and FEP members) is unable to respond within 24 hours, submitters will receive the 278-11 response after the Put of Area member's Blue Plan sends a response to BCBSLA.

Services Review Request Processing

278-13 requests are only handled in batch mode. Real time mode is not supported at this time. The 278-11 response provides services review status information only at the patient event level.

Acknowledgements

The TA1 interchange acknowledgement and the 999 functional group acknowledgement are returned upon the receipt of a 278-13 services review request. Receipt of a positive TA1 and 999 indicates that no TR3 errors are contained within the ISA/IEA interchange, the GS/GE functional group or the ST/SE transaction sets of the transmission. If TR3 errors are found within the transmission, a negative TA1 or 999 is returned, identifying the error and the batch transaction is rejected. The general information section of this companion guide contains more information on the use of the TA1 and 999 transactions.

See the reports section of this chapter for more information about returned transactions for BCBSLA business edits.

Batch Data Retention

Data from inquiries that are rejected with a TA1 or 999 transaction is not retained. Data from inquiries that are accepted are retained for 90 days from the date of receipt.

Important Notice: BCBSLA does not rebind batches for response with the same inquiries as received. Submitters should provide the service trace number (2000E TRN02 or 2000F TRN02), so that they can associate submitted requests to their respective responses.

Provider Identifier

A 278-13 request must include the NPI or electronic transmitter identification number (ETIN) to receive a 278-11 response (In the 278-13 service review request, see 2010B NM108, value "XX" or "46").

Business Edits

BCBSLA business edits are effective after the transmission has passed TR3 validation. BCBSLA business edits include levels of security validation at the transaction set level of the transmission. Transactions that have identified business edit errors return a 278-11 transaction with a reject reason code in the AAA segments identifying the problem.

BCBSLA Specific Business Rules and Limitations

This section describes the business rules and limitations of the 278-13/278-11 application. All references to the ASC X12N 278-13/278-11 TR3 assume the version referenced in the General Information section of this companion guide.

General Structural Notes

- Trading partners should follow the ST/SE guidelines outlined in the 278-13 section of the TR3.
- Trading partners should follow the ISA/IEA, GS/GE, TA1, and 999 guidelines for HIPAA in B.1.1.4 of the front matter of the TR3.
- Trading partners must follow the character set guidelines as defined in section B.1.1.2.5 of the TR3.
- BCBSLA recommends that trading partners use the preferred 278-13 request transaction delimiters:

Preferred 278-13 Transaction Delimiters

Character	Name	Delimiter
*	Asterisk	Data Element Separator
:	Pipe	Component Element Separator
~	Tilde	Segment Terminator
{	Curly Brackets	Repetition Separator

- Each transaction may contain more than one patient request. Each 278-13 request must have only one ISA/IEA, one GS/GE, one or more ST/SE, and a single/more than single 2000C/D/E/F Loops.
- The 278-11 response is based upon information obtained from the BCBSLA database at the time of inquiry and is not considered a guarantee of payment.
- The 278-13/278-11 application will construct 278-11 responses with the preferred delimiters as noted in the above table.

Levels of Error Reporting

Incoming 278-13 transactions are edited to ensure that they comply with HIPAA X12N regulation and with BCBSLA business and security processes. The table below illustrates the type of transaction used in response to different levels of error reporting.

Transaction Structure Level of Error	Type of Error	Transaction Returned
ISA/IEA Interchange Control	<ul style="list-style-type: none"> Invalid Message Invalid Batch ID Inactive Message Improper Batch Structure 	TA1
GS/GE Segment ST/SE Segment Detail Segments	HIPAA TR3 Violations	999
Detail Segments	BCBSLA Business Edits	278

Automated 278 Responses from BCBSLA

If a 278-13 review is received, BCBSLA can process the request and provide an automated response on the 278-11; however, the following optional values need to be included in the review in order to receive an automated response:

- Facility code value in Loop 2000E, UM04-1
- Service type code in Loop 2000E, UM03
- Level of service code in Loop 2000E, UM06
- Event date in Loop 2000E - DTP segment (or next)
- Service date in Loop 2000F - DTP Segment
- Service provider name in Loop 2010F - NM109 Segment
- Service level procedure code in Loop 2000F - SV202-2, SV202-8

The 278-11 BCBSLA automated response will be returned with "CT" in the HCR01 segment.

The 278 responses sent from other plans may not be considered final and can be followed-up with a letter, phone call, etc. Please contact the appropriate BCBS Plan for status.

ISA Interchange Control Segments/Envelope Specifications – 278 Inbound

Technical Report Type 3 5010 WPC Version 5 Release 1

Element	Description	Size	Value	Notes/Comments
ISA01	Authorization Information Qualifier	2/2	00	
ISA02	Authorization Information	10/10		
ISA03	Security Information Qualifier	2/2	00	
ISA04	Security Information	10/10		
ISA05	Interchange ID Qualifier	2/2	ZZ	
ISA06	Interchange Sender ID	15/15		(Same as GS02) Trading partner number assigned by BCBSLA. Field is fixed length requiring 15 positions and must be left justified.
ISA07	Interchange ID Qualifier	2/2	ZZ	
ISA08	Interchange Receiver ID	15/15	BCBSLA001	Field is fixed length 15 positions and must be left justified
ISA09	Interchange Date	6/6		Use YYMMDD format
ISA10	Interchange Time	4/4		Use HHMM format
ISA11	Repetition Separator	1/1	{	BCBSLA accepts only "{" at this time.
ISA12	Version ID	5/5	00501	
ISA13	Interchange Control Number	9/9		Sender determines the control number; must match IEA02.
ISA14	Acknowledgement Requested	1/1	0,1	0 = No, 1 = Yes (TA1) TA1 acknowledgements will not be utilized by BCBSLA for files accepted for processing. You will automatically receive a TA1 report for files that cannot be processed or submitted for HIPAA.
ISA15	Usage Indicator	1/1	P,T	P=Production, T=Test
ISA16	ISA16	1/1	:	

GS Functional Group Header Segments/Envelope Specifications – 278 Inbound

Technical Report Type 3 5010 WPC Version 5 Release 1

Element	Description	Size	Value	Notes/Comments
GS01	Functional Identifier Code	2/2	HI	
GS02	Application Sender's Code	2/15		(Same as ISA06) Trading partner number assigned by BCBSLA
GS03	Application Receiver's Code	2/15	BCBSLA001	
GS04	Date	8/8		Functional group creation date in CCYYMMDD format
GS05	Time	4/8		Functional group creation time in HHMM format
GS06	Group Control Number	1/9		Assigned by the sender (GS06 must be identical to GE02)
GS07	Responsible Agency Code	1/2	X	
GS08	Version/Release/Industry Identifier Code	1/12	005010X217	
GE01	Number of Transaction Sets Included	1/6		Count of ST in the transaction
GE02	Group Control Number	1/9		Assigned by the sender (GS06 must be identical to GE02)

ISA Interchange Control Segments/Envelope Specifications – 278 Outbound

Technical Report Type 3 5010 WPC Version 5 Release 1

Element	Description	Size	Value	Notes/Comments
ISA01	Authorization Information Qualifier	2/2	00	
ISA02	Authorization Information	10/10		Space filled
ISA03	Security Information Qualifier	2/2	00	
ISA04	Security Information	10/10		Space filled
ISA05	Interchange ID Qualifier	2/2	ZZ	
ISA06	Interchange Sender ID	15/15	BCBSLA001	Field is fixed length requiring 15 positions and must be left justified
ISA07	Interchange ID Qualifier	2/2	ZZ	
ISA08	Interchange Receiver	15/15		Trading partner ID (same as GS03). Trading partner number assigned by BCBSLA. Field is fixed length requiring 15 positions and must be left justified.
ISA09	Interchange Date	6/6		Interchange date in YYMMDD format
ISA10	Interchange Time	4/4		Interchange time in HHMM format
ISA11	Repetition Separator	1/1	{	
ISA12	Interchange Control Version Number	5/5	00501	
ISA13	Interchange Control Number	9/9		Assigned by the sender (ISA13 must be identical to IEA02)
ISA14	Acknowledgment Request	1/1	0	TA1 acknowledgements will not be utilized by BCBSLA for files accepted for processing. You will automatically receive a TA1 report for files that cannot be processed or submitted for HIPAA validation.
ISA15	Usage Indicator	1/1	P, T	P (Production Data), T (Test Data)
ISA16	Component Element Separator	1/1	:	

GS Functional Group Header Segments/Envelope Specifications – 278 Outbound

Technical Report Type 3 5010 WPC Version 5 Release 1

Element	Description	Size	Value	Notes/Comments
GS01	Functional Identifier Code	2/2	HI	
GS02	Application Sender's Code	2/15	BCBSLA001	
GS03	Application Receiver's Code	2/15		Trading partner ID (same as ISA08). Trading partner number assigned by BCBSLA.
GS04	Date	8/8		Functional group creation date in CCYYMMDD format
GS05	Time	4/8		Functional group creation time in HHMM format
GS06	Group Control Number	1/9		Assigned by the sender (GS06 must be identical to GE02)
GS07	Responsible Agency Code	1/2	X	
GS08	Version/Industry Identifier Code	1/12	005010X217	
GE01	Number of Transaction Sets Included	1/6		Count of ST in the transaction
GE02	Group Control Number	1/9		Assigned by the sender (GS06 must be identical to GE02)

Transaction Specifications

278 Inbound

Technical Report Type 3 5010 WPC Version 5 Release 1

Element	Description	Size	Value	Notes/Comments
ST01	Transaction Set Identifier Code	3/3	278	
ST02	Transaction Set Control Number	4/9		Assigned by the sender (use the corresponding value in SE02 for this transaction set)
ST03	Implementation Convention Reference	1/35	005010X217	
SE01	Number of Included Segments	1/10		Segment count between ST-SE (count includes ST and SE segments)
SE02	Transaction Set Control Number	4/9		Assigned by the sender (use the corresponding value in SE02 for this transaction set)

278 Outbound

Technical Report Type 3 5010 WPC Version 5 Release 1

Element	Description	Size	Value	Notes/Comments
ST01	Transaction Set Identifier Code	3/3	278	
ST02	Transaction Set Control Number	4/9		Assigned by the sender (use the corresponding value in SE02 for this transaction set)
ST03	Implementation Convention Reference	1/35	005010X217	
SE01	Number of Included Segments	1/10		Segment count between ST-SE (count includes ST and SE segments)
SE02	Transaction Set Control Number	4/9		Assigned by the sender (use the corresponding value in SE02 for this transaction set)

278-13/278-11 ASC X12N – Health Care Services Request and Response

Loop ID	Element	Name	Codes	Length	Comments
	BHT03	Reference Identification			Unique number used to identify transactions
2010A	NM101	Entity Identifier Code	PR	2/3	Use X3- Utilization management organization
2010A	NM108	Identification Code Qualifier	PI	1/2	Use Payer Identification code
2010A	NM109	Identification Code	53120	2/80	Enter BCBSLA NAIC number
2010B	NM103	Name Last/ Organization Name		1/60	This field is always required
2010B	NM104	Name First		1/35	This field is required and must be entered only when NM102=1 (individual)
2010B	NM108	Identification Code Qualifier	46 or XX	1/2	
2010B	NM109	Information Source Identifier		2/80	When NM108=46, Enter the Provider's ETIN Number assigned by BCBSLA which identifies your organization. And when NM108=XX, enter the NPI number.
2010C	NM103	Subscriber Last Name		1/60	This information is required when subscriber is the patient
2010C	NM104	Name First		1/35	This information is required when subscriber is the patient
2010C	NM108	Identification Code Qualifier	MI	1/2	Use – member identification number

Loop ID	Element	Name	Codes	Length	Comments
2010C	NM109	Identification Code		2/80	To ensure correct matching of data, the 3-character prefix must be included with the member ID number (BCBSLA contract number)
2010C	DMG02	Subscriber Birth Date		1/35	This information is required when subscriber is the patient
2010D	NM103	Dependent Last Name		1/60	This information is required when the dependent is the patient
2010D	NM104	Name First		1/35	This information is required when the dependent is the patient
2010D	DMG02	Dependent Birth Date		1/35	This information is required when the dependent is the patient
2000E	TRN02	Patient Event Tracking Number		1/50	This information is required
2000E	UM02	Certification Type Code		1/1	
2000E	UM03	Service Type Code		1/2	
	BHT06	Transaction Type Code	18	2/2	18-response – no further updates to follow
2010A	PER03	Communication Number Qualifier	TE	2/2	
2010A	PER04	Communication Number	8005236435	1/256	For further inquiries, trading partner can contact this phone number

Loop ID	Element	Name	Codes	Length	Comments
2000E	HCR01	Action Code	CT		CT – contact payer
2000E	MSG01	Free-form Message Text			Your request has been received and any additional information is provided outside of 278 transactions

Acknowledgements, Error Codes and/or Reports

The BCBSLA Clearinghouse provides a series of reports to assist in the tracking and monitoring of transactions. Clearinghouse reports are a critical part of the electronic submission process.

Trading partners that dial up can create scripts to automatically retrieve these reports, whereas trading partners who use secure FTP must download them unless the FTP software is configured to pull them automatically.

The trading partner is responsible for monitoring all reports to ensure that all transactions were received and accepted for processing by BCBSLA. In addition, the trading partner is required to take corrective action when necessary. All questions regarding reports should be directed to EDI Services. See Contact Information at the front of this guide.

We recommend that you maintain a copy of these reports for at least 60 days.

Summary of Reports – Service Review Request and Response Transactions:

1. Communication Report: File Acknowledgement (TA1)
2. Functional Acknowledgement Report: ANSI 999

Communication Reports

Communication reports are an immediate acknowledgement of successful communication and receipt of transmitted files. They are the first step in the reconciliation process. They are not an indication that the transmitted files were accepted for processing. The trading partner is responsible for monitoring the reports and ensuring that all transactions submitted were received by the BCBSLA Clearinghouse.

If you do not receive a communication report, we did not receive the transmission and the transmission will need to be resent.

TA1

The TA1 interchange acknowledgement is used by the 278 application to communicate the rejection of a 278-13 request transaction based on errors encountered with X12 compliance, formatting, or BCBSLA specific requirements of the ISA/IEA or GS/GE interchange segments.

The TA1 interchange acknowledgement will be used to verify the syntactical accuracy of the envelope of the X12 interchange. The TA1 interchange will indicate that the file was successfully received, as well as indicate what errors existed within the envelope segments of the received X12 file.

A TA1 response message will always contain the ISA and IEA segments. However, if the error occurs in the functional group header or trailer (GS/GE) segments of the received X12 file, then the TA1 response will also contain these elements.

The following sample file acknowledgement reports (TA1) are presented on subsequent pages:

- Accepted File Acknowledgement
- Rejected File Acknowledgement

Sample Accepted Acknowledgement

TA1*00000092*101203*0828*A*000~

TA1--	Interchange Acknowledgment
00000092 --	Interchange Control Number
101203 --	Interchange Date
0828 --	Interchange Time
A --	Interchange Acknowledgment Code (A or E)
000 --	Interchange Note Code

Sample Rejected Acknowledgement

TA1*00000092*101203*0828*R*001~

TA1--	Interchange Acknowledgment
00000092 --	Interchange Control Number
101203 --	Interchange Date
0828 --	Interchange Time
R --	Interchange Acknowledgment Code (A or R or E)
001 --	Interchange Note Code

KEY:

	Items That Vary (See the TR3 to view a list of available codes/options.)
~	Segment Terminator
*	Element Separator

Functional Acknowledgement Report

ANSI 999

The functional acknowledgement report is titled **X12Ntrans.out** and indicates the validity of a standard X12N transaction. Trading partners will be able to pull this report the next time they connect to the BCBSLA Clearinghouse. All trading partners will receive this report.

All trading partners will be responsible for reviewing this report to ensure that the files are accepted. If rejected, the trading partner must correct the errors and retransmit the file.

Samples of the following functional acknowledgement reports (999) are presented on subsequent pages:

- Accepted Functional Acknowledgement
- Rejected Functional Acknowledgement
- Partial Functional Acknowledgement
- Validation Report

Sample Functional Acknowledgements (999): Accepted Acknowledgement

ST*999*001*005010X231A1~HI*1*005010X217~AK2*278*0001*005010X217~IK5*A~AK9*A*1*1*1~SE*6*0001~

ST –	Transaction Set Header
999 –	Transaction Set Identifier
0001 –	Transaction Set Control Number
005010X231A1 –	999 Version/Release/Industry Identifier Code
AK1 –	Functional Group Response Header
HI –	Functional Identifier Code (HI = Health Care Services Review Information)
1 –	Group Control Number
005010X217 –	278 Version/Release/Industry Identifier Code
AK2 –	Transaction Set Response Header
278 –	Transaction Set Identifier Code
0001 –	Transaction Set Control Number
005010X217 –	278 Version/Release/Industry Identifier Code
IK5 –	Transaction Set Response Trailer
A –	Transaction Set Acknowledgement Code (Accepted Codes include A and E)
AK9 –	Functional Group Response Trailer
A –	Functional Group Acknowledgement Code
1 –	Number of Transaction Sets Included
1 –	Number of Received Transaction Sets
1 –	Number of Accepted Transaction Sets
SE –	Transaction Set Trailer
6 –	Number of Included Segments
0001 –	Transaction Set Control Number

KEY:

	Items That Vary (See the TR3 to view a list of available codes/options)
~	Segment Terminator
*	Element Separator

Sample Functional Acknowledgements (999): Rejected Acknowledgement

ST*999*0001*005010X231A1~AK1*HI*410834725*005010X217~AK2*278*728087203*005010X217~IK3*TOO*24*2000c*I9~CTX*SITUATIONAL TRIGGER*SV3*23~CTX*NM109:XUP123373963~IK4*1*1270*7*~IK5*R*I5~AK9*R*1*1*0~SE*10*0001~

ST –	Transaction Set Header
999 –	Transaction Set Identifier
0001 –	Transaction Set Control Number
005010X231A1 –	999 Version / Release / Industry Identifier Code
AK1 –	Functional Group Response Header
HI –	Functional Identifier Code (HI = Health Care Services Review Information)
410834725 –	Group Control Number
005010X217 –	278 Version / Release / Industry Identifier Code
AK2 –	Transaction Set Response Header
278 –	Transaction Set Identifier Code
728087203 –	Transaction Set Control Number
005010X217 –	278 Version / Release / Industry Identifier Code
IK3 –	Data Segment Note
TOO –	Segment ID Code
24 –	Segment Position in Transaction Set
2000C –	Loop Identifier Code
I9 –	Segment Syntax Error Code
CTX –	SEGMENT CONTEXT
SITUATIONAL TRIGGER –	Context Name
SV3 –	Segment ID Code
23 –	Segment Position in Transaction Set
CTX –	BUSINESS UNIT IDENTIFIER
NM109:XUP123373963	Context Name and Reference
IK4 –	Data Element Note
1 –	Position in Segment
1270 –	Data Element Reference Number
7 –	Data Element Syntax Error Code
IK5 –	Transaction Set Response Trailer
R –	Transaction Set Acknowledgement Code (Rejected codes include M, R, W, X)
I5 –	Implementation One or More Segments in Error
AK9 –	Functional Group Response Trailer
R –	Functional Group Acknowledgement Code
1 –	Number of Transaction Sets Included
1 –	Number of Received Transaction Sets

- 0 – Number of Accepted Transaction Sets
- SE – Transaction Set Trailer
- 8 – Number of Included Segments
- 0001 – Transaction Set Control Number

KEY:



Items That Vary (See the TR3 to view a list of available codes/options)

~

Segment Terminator

*

Element Separator

Sample Functional Acknowledgements (999): Partial Acknowledgement

```
ST*999*0001*005010X231A1~AK1*HI*1*005010X217~AK2*278*0001*005010X217~IK5*A~AK2*278*0002*005010X217~IK3*DTP*11*2100*8~CTX*TRN02:9994defectRON203~IK4*2*1250*7*12~IK5*R*I5~AK9*P*2*2*1~SE*11*0001~GE*1*2~IEA*1*000001286~
```

In the example above, the original 278 file contained 2 ST/SE with a single business item in each ST/SE.

- The first ST/SE business item was accepted.
- The second ST/SE and business item was rejected.

In this situation the AK9 will show partial because the file contained ST/SE with single business items so when one of the business items rejected, it shows the entire ST/SE as rejected.

AK9 –	Functional Group Response Trailer
P –	Partially Accepted, At Least One Transaction Set Was Rejected
2 –	Number of Transaction Sets Included
2 –	Number of Received Transaction Sets
1 –	Number of Accepted Transaction Sets

KEY:

	Items That Vary (See the TR3 to view a list of available codes/options)
~	Segment Terminator
*	Element Separator

Sample Functional Acknowledgements: Validation Reports

Trading partners will be able to pull this report the next time they connect to the BCBSLA Clearinghouse. All trading partners will receive this report when the request fails at ST/SE level. They will receive this report in addition to the 999 transaction.

Error Report			Powered by Edifecs		
<small>Executed Monday, January 14, 2019 22:10:35 PM (GMT) D:\Edifecs\VEServer\profiles\Operating Rules Realtime TM\workspace\7C8255C0-A01E-449B-A058-66531E610BCB</small>					
This report shows the results of a submitted data file validated against a guideline. If there are errors, you must fix the application that created the data file and then generate and submit a new data file.					
Report Summary	Error Severity Summary			File Information	
Passed 0 Error(s)				Interchange Received:	1
				Interchange Accepted:	1
1 Interchange					
Interchange Status: Accepted					
	FunctionalGroup Received:	1	Sender ID: BCBSLA001	Sender Qualifier: ZZ	
	FunctionalGroup Accepted:	1	Receiver ID: T0008761	Receiver Qualifier: ZZ	
			Control Number: 062445484	Version: 00501	
			Date: 190114	Time: 1610	
1.1 FunctionalGroup					
FunctionalGroup Status: Accepted					
	TransactionSets Received:	1	Sender ID: BCBSLA001	Receiver ID: T0008761	
	TransactionSets Accepted:	1	Control Number: 62996309	Version: 005010X212	
			Date: 20190114	Time: 1610	
1.1.1 Transaction					
Transaction Status: Accepted					
	InformationSource Received:	1	Control Number: 62995600	Transaction ID: 277	
	InformationSource Accepted:	1			
This report is the proprietary and confidential information of Edifecs, Inc. Any unauthorized use or disclosure of this report, or any portion or derivative thereof, is strictly prohibited.					

278-11 Response

When the 278-13 request complies with the X12 standard syntax requirements and all additional formatting rules as specified by this companion guide, then a 278-11 response transaction is returned to the trading partner.

Transaction Testing

BCBSLA will require testing with trading partners before accepting production transmissions. The trading partner will receive all of the outputs that will be available in a production environment. For example, if a trading partner submits a valid test file, they will receive a communication report, a functional acknowledgement report and a 278-11 response.

Testing will ensure that the data is accurate and formatted properly for processing. Retesting is required if you are upgrading your software, or changing software vendors. BCBSLA reserves the right to revoke production status when trading partners' transactions repeatedly cause production errors.

Testing Steps

1. BCBSLA distributes a test submitter ID, secure password and dial-up phone number and/or FTP.
2. Trading partner creates test file representative of all types that will be submitted in production. It is important that valid member data is used within the test file; otherwise, the test may fail.
3. Trading partner reviews the reports and response file BCBSLA provides:
 - Communication Report verifies BCBSLA received the file
 - Functional Acknowledgement Report (999) accepted or rejected
 - 278 eligibility response
4. Trading partner must correct all errors and resubmit the test files until these errors are corrected. For assistance on these errors call EDI Services. See Contact Information at the front of this guide.
5. Trading partner must call EDI Services when the majority of transmissions are accepted. See Contact Information at the front of this guide. An EDI representative will distribute a production submitter ID number and password.

Appendix I – Acronyms

Shortcut used in this Document	Actual Meaning
TR3	Technical Report Type 3 (Also called as Implementation Guide)
TP	Trading Partner (Also called submitter)

Appendix II – Transmission Examples

Sample 278-13 5010 Batch Service Request Transaction

ISA*00* *00* *ZZ*TPID *ZZ*BCBSLA001 *090826*2207*{*00501*410834725*0*T*:~
 GS*HI*TPID*BCBSLA001*20190114*2207292*410834725*X*005010X217~
 ST*278*728087203*005010X217~
 BHT*0007*13*ABCD1234TRAILERCITY*20190114*2203340~
 HL*1**20*1~ NM1*X3*2*BCBSLA*****PI*53120~ HL*2*1*21*1~
 NM1*1P*2*PROVIDER NAME*****XX*1111111111~
 HL*3*2*22*1~ NM1*IL*1*SSSSSSSSSS*NNNNNNNN*****MI*XUP212132323~
 DMG*D8*19630701*M~
 HL*4*3*EV*1~ TRN*1*BX828709082622072928400*993ITSA~
 UM*SC*I*1*21:B~
 HI*BK:53081~
 CRC*11*Y*25~ CR5***A*B**1*****87*N*****A~ PWK*OB*VO~
 HL*5*4*SS*0~
 NM1*SJ*2*PROVIDER NAME*****XX*1111111111~ SE*19*728087203~
 GE*1*410834725~ IEA*1*410834725~

Sample 278-11 5010 Batch Service Response Transaction

ISA*00* *00* *ZZ*BCBSLA001 *ZZ*TPID *110509*1144*{*00501*000000026*1*T*:~
GS*HI*BCBSLA001*TPID*20190114*1144*2*X*005010X217~
ST*278*10194*005010X217~
BHT*0007*11*ABCD1234TRAILERCITY*20190114*0644*18~
HL*1**20*1~
NM1*X3*2*BCBSLA*****PI*53120~
PER*IC**TE*8005236435~
HL*2*1*21*1~
NM1*1P*2*PROVIDER NAME*****XX*1111111111~
HL*3*2*22*1~ NM1*IL*1*SSSSSSSSSS*NNNNNNNN*****MI*XUP212132323~ DMG*D8*19600706~
HL*4*3*EV*1~ TRN*2*BX828709082622072928400*993ITSA ~
UM*SC*I*1*21:B~
HCR*CT~
MSG*YOUR REQUEST HAS BEEN RECEIVED AND ANY ADDITIONAL INFORMATION IS PROVIDED
OUTSIDE OF 278 TRANSACTION~
HL*5*4*SS*0~
NM1*SJ*2*PROVIDER NAME*****XX*1111111111~
SE*18*10194~
GE*1*2~
IEA*1*000000026~

Summary of Changes

Below is a summary of changes to the *Request for Review and Response Companion Guide*. Minor revisions not detailed in the summary include modifications to the text for clarity and uniformity, grammatical edits and updates to web links referenced in the document.

April 2019

Preface

- Added new section from Introduction and Scope information

Contact Information

- Added new section

Revision History

- Removed section and replaced with Summary of Changes

General Information

- Changed section name from Introduction to General Information
- Moved Introduction and Scope information to Preface
- Updated guide online availability information

278-13/278-11-ASC X12N- Health Care Services Request and Response

- Removed TR3 Page number references from table

Acknowledgements, Error Codes and/or Reports

- Updated Sample Functional Acknowledgements (999): Accepted Acknowledgement
- Updated Sample Functional Acknowledgements (999): Rejected Acknowledgement
- Updated Sample Functional Acknowledgements: Validation Reports

Appendix II – Transmission Examples

- Updated Sample 278-13 5010 Batch Service Request Transaction
- Updated Sample 278-11 5010 Batch Service Response Transaction

