LOUISIANA BLUE

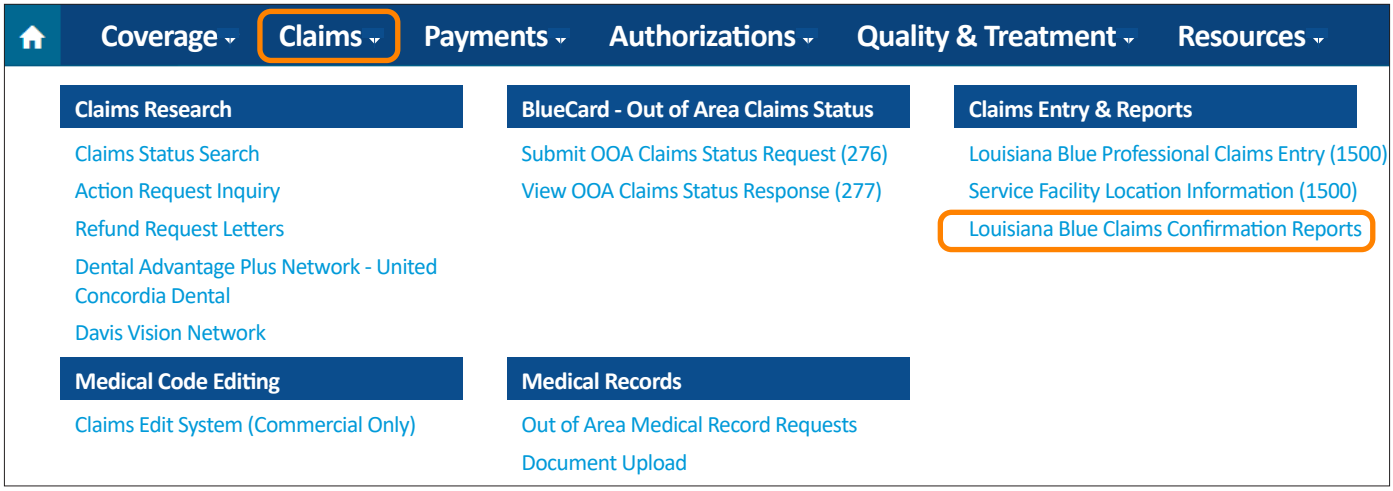
providerTIDBIT

a guide to understanding our processes

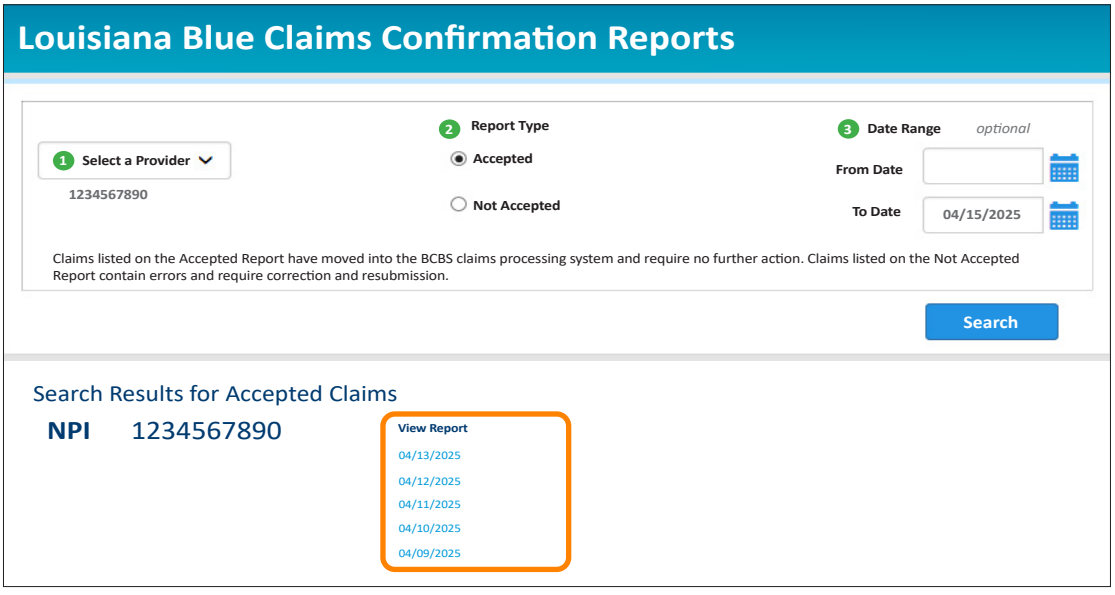
Claims Confirmation Reports

Did you know...

Blue Cross and Blue Shield of Louisiana (Louisiana Blue)'s Claims Confirmation Reports are designed to help providers confirm if their claims were accepted or not accepted by our editing system. These reports can be accessed on iLinkBlue (www.lablue/iLinkBlue) under the "Claims" menu item.



Providers must select an NPI and the type of report they wish to view (Accepted or Not Accepted). They may also select specific date ranges to narrow the search. The returned search results will display reports based on the date processed. Reports are available up to 120 days from the date a claim is submitted.



If no dates are entered in the application's optional date range field, the returned results will list the five most recent reports by the date processed.

Click on the appropriate date to open that report.

More →

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Claims Confirmation Reports (continued)

These reports indicate detailed claim information on transactions that have been accepted or not accepted for processing. Providers are responsible for reviewing these reports and taking corrective action on claims appearing on the "Not Accepted" report before resubmitting them.

Accepted Report Example

Blue Cross and Blue Shield of Louisiana
837 Accepted / Not Accepted / Warning Report
Professional Claims Report

SUBMITTER NUMBER: P0123456789
BC Red # 1234T5678Z
BC ID # T5678
NPI# 1234567891
RECEIVE DATE: 04-12-25

SUBMITTER: ABCTESTCO
PROVIDER: TEST REGIONAL HOSPITAL
PROCESSING DATE: 04-12-25

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837P ACCEPTED REPORT

PATIENT ACCOUNT NUM	PATIENT LAST NM	PATIENT FIRST NM	BC CONTRACT NUMBER	FROM DATE	THRU DATE	CLAIM AMOUNT	CH TRACKING NUMBER
L12345678	DOE	JOHN	XUA123458789	040825	040825	125.00	123459876123

PROVIDER BC ID # T5678 837P SUMMARY:
837P TOTAL CLAIMS ACCEPTED: 1 CLAIMS FOR $125.00
837P TOTAL CLAIMS NOT ACCEPTED: 0 CLAIMS FOR $0.00
837P TOTAL CLAIMS: 1 CLAIMS FOR $125.00

SUBMITTER: P0123456789 BHT03: 123456 TOTAL TRANSACTION SUMMARY:
TOTAL CLAIMS ACCEPTED: 1 CLAIMS FOR $125.00
TOTAL CLAIMS NOT ACCEPTED: 0 CLAIMS FOR $0.00
GRAND TOTAL CLAIMS: 1 CLAIMS FOR $125.00

Not Accepted Report Example

Blue Cross and Blue Shield of Louisiana
837 Accepted / Not Accepted / Warning Report
Professional Claims Report

SUBMITTER NUMBER: P0123456789
BC Red # 1234T5678Z
BC ID # T5678
NPI# 1234567891
RECEIVE DATE: 04-12-25

SUBMITTER: ABCTESTCO
PROVIDER: TEST REGIONAL HOSPITAL
PROCESSING DATE: 04-12-25

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837P NOT ACCEPTED REPORT

PATIENT ACCOUNT NUM	PATIENT LAST NM	PATIENT FIRST NM	BC CONTRACT NUMBER	FROM DATE	THRU DATE	CLAIM AMOUNT	ERROR DESCRIPTION	ERROR DATA
L12345678	DOE	JOHN	XUA123458789	040425	040425	206.00	PROVIDER LOCATION IRS CONFLICT	987654321
L78945612	PUBLIC	PEGGY	XUH321456987	032025	032025	206.00	PROVIDER LOCATION IRS CONFLICT	987654321

PROVIDER BC ID # T5678 837P SUMMARY:
837P TOTAL CLAIMS ACCEPTED: 0 CLAIMS FOR $0.00
837P TOTAL CLAIMS NOT ACCEPTED: 2 CLAIMS FOR $412.00
837P TOTAL CLAIMS: 2 CLAIMS FOR $412.00

SUBMITTER: P0123456789 BHT03: 123456 TOTAL TRANSACTION SUMMARY:
TOTAL CLAIMS ACCEPTED: 0 CLAIMS FOR $0.00
TOTAL CLAIMS NOT ACCEPTED: 2 CLAIMS FOR $412.00
GRAND TOTAL CLAIMS: 2 CLAIMS FOR $412.00

Both report types indicate how many claims have been accepted and not accepted. On the Not Accepted Report, it lists the errors that must be corrected for each claim.

Do you use a billing agency or clearinghouse to submit your claims?

The **Claims Confirmation Reports** application is not just for providers who submit claims through iLinkBlue. If you use a billing agency or clearinghouse, please use this application to confirm your claims have been accepted or not accepted into the claims processing systems at Louisiana Blue.

End